

The Education University of Hong Kong
FAQs about On-campus Accommodation for Non-local Students

1. I am a new student to EdUHK, how could I apply for on-campus accommodation?

New students of Government-funded undergraduate programmes will be notified by Registry on pre-registration or registration details. After pre-registration or registration is completed, student will receive his/her own identity number and password for accessing to iHostel System (Portal \geq Stu Affairs > iHostel) for hall application during application period. The guidelines and application details are available at the Hall Management Section website: https://www.eduhk.hk/sao/info/student_halls/.

2. How and when do I know my hall application result?

Successful applicants will receive an email notification about their hall application result with terms of a conditional offer. They should read the details in the conditional offer carefully and follow the instructions to complete offer acceptance.

Any enquiries regarding to students' conditional offer, please write to our enquiry email box: shostel@eduhk.hk.

3. How to settle the hall fees?

Students should settle the 1st installment of hall fee (for residence period during academic year) to their e-Billing account on the check-in day or within 5 working days upon their check-in days and/or designated hall fee for early check-in, if applicable, via any one of the Bank of East Asia Limited branches or their ATM machines upon their early check-in to halls / quarters. Then, they are required to return the original bank deposit slip to respective Hall Management Offices.

4. When should I settle the remaining lodging fee?

During check-in procedure, students are required to fill in "Offer Letter and Student Hall Registration Form" which includes the payment due date for the remaining lodging fee.

5. After moved-in halls, could I apply for room transfer / hall transfer?

Transfer and/or swapping of room/hall are normally not allowed. In the event student has very special circumstances, he/she might raise request to respective Warden(s) through the Hall Management Office after mass check-in period. Subject to Warden's approval, students could swap their rooms with another student, not including transfer to a vacant bed-place. All paid hall fee is non-refundable and non-transferable.

6. Have any bedding / pillow been provided to student-residents?

No bedding / pillow is provided.

7. What is the size of the bed?

The size of bed of a triple room is 198 cm (L) x 80 cm (W); the size of bed of a double room is 188 cm (L) x 81 cm (W).