



Visa Management System (VMS)

Student User Guide

12 June 2025

Location of the VMS

1. The PORTAL

The screenshot displays the 'The PORTAL' website interface. At the top, a blue navigation bar contains the logo and menu items: My Info, e-SIS, Stu Affairs, Teaching & Learning, HR, Finance, Mgt Reports, Research, Others, and a user profile icon (NC). On the left, a vertical sidebar lists various services in blue buttons: Council Corner, Academic Board, Learning & Teaching, Third QAC Audit, Internal Audit Corner, Communication Directory (need VPN), InfoSec Website, HRO Corner, FO Corner, EO Corner, EdUHK news, Electronic Newspapers, Media Summary, Emergency Task Force, and Timetable/Course Lists. Below these are links for 'Prog Timetables & Course list' and 'Timetable & Degree Audit'. The main content area features a 'Newsfeed' section with an 'Announcements' header and a 'Forms and M' button. A central dropdown menu is open, listing various services, with 'Visa Management System' circled in red. Below the menu is a table of announcements with columns for category, title, and date. The table includes entries for 'Acting Appointment', 'Add/drop Arrangement for Option', '[Exclusive Offer] Join Summer To \$50 Book Coupon!', '[19 June] SSPS Departmental Ser Ethics in Times of Polycrisis: Phil Lived Experience of Changemake', and 'Job Vacancies'. On the right side, there are three orange-bordered boxes: 'iCONNECT' (4 March issue published), 'Message Board 留言板' (Post, More), and 'Appreciation Corner' (Introduction, 謝謝EO搬運組及強哥, 衷心感謝).

You can find the VMS in The PORTAL (<https://myportal.eduhk.hk/myEdUHK/>) if your current visa/entry permit has not yet expired

2. The REG Website

Step 1

Home	Prospective Students	Current Students	Staff	Graduates	About Registry	A Login Search
Other Information	Academic Calendar	Special Educational Needs (SEN)	Change of Programme, Major, Minor, Mode of Study	Application Form for Add/Drop Summer Courses	Student Handbook	Double Registration
FAQs	University Calendar	About SEN	Grievance Guidelines	Examination	Undergraduate Curriculum	Language Policy
General Information	Undergraduate Curriculum for 2018/19 cohort and before	Assessment Accommodations	Senior Year Students	Examination Timetables	Undergraduate Curriculum from 2019/20 to 2022/23 cohort	Tuition Fee
Grade Release Schedule	Undergraduate Curriculum from 2019/20 to 2022/23 cohort	Support Services	FAQ	Students with Special Educational Needs	Undergraduate Curriculum for 2023/24 cohort	Non-local Student Matters
FAQ	Undergraduate Curriculum for 2023/24 cohort	Useful Information	Bad Weather Arrangement	FAQ	Undergraduate Curriculum for 2024/25 cohort	Definitions of Local and Non-local Students
Useful Forms		Gist of Messages on Learning and Teaching	Gist of Messages on Learning and Teaching	Non-local Student Support Services		Tuition Fees and Other Fees
General		Visa Extension for Non Local Students	Visa Extension for Non Local Students	Visa Application and Extension		Visa Management System
Study Related				Important notes upon arriving EdUHK		Academic Advising
				Academic Advising		Course Registration
				Course Registration		Counselling Services
				Counselling Services		Preparation for Graduation
				Preparation for Graduation		Career Development
				Career Development		Bad Weather Arrangement
				Bad Weather Arrangement		

You can find the VMS on the REG website(<https://www.eduhk.hk/re/index.html>) if your current visa/entry permit has expired

3. The VMS's Link

You can log in through the link
<https://pappl.eduhk.hk/VMS/login>

System Login

If your visa/entry permit has not yet expired

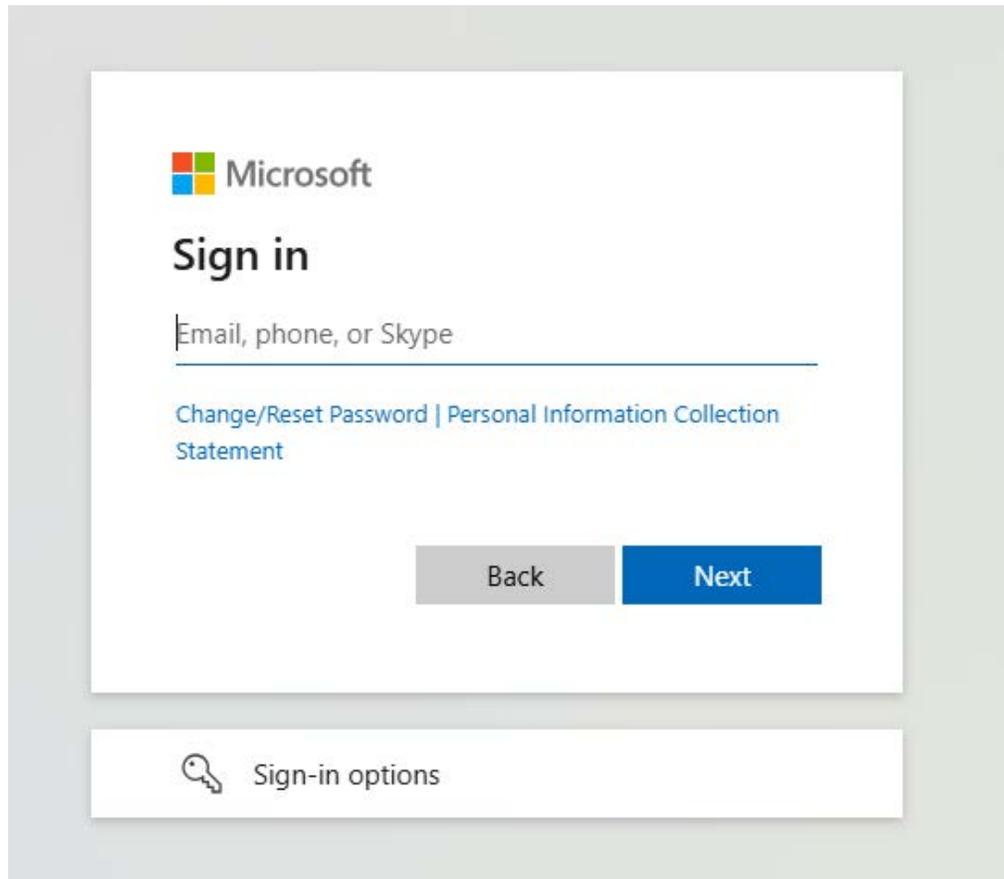


VISA MANAGEMENT SYSTEM

 Login with EdUHK Network Account

 Login without EdUHK Network Account (Student Only)

Please select to log in with
your EdUHK account



Microsoft

Sign in

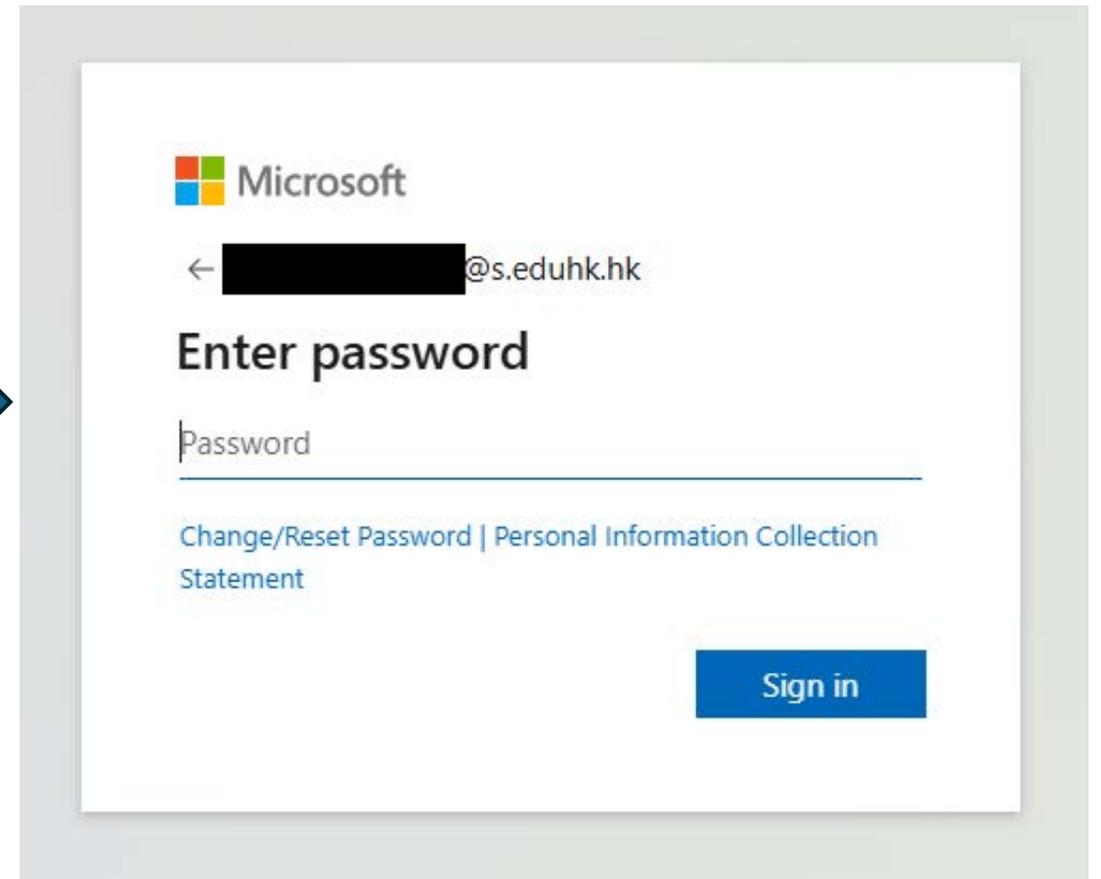
Email, phone, or Skype

[Change/Reset Password](#) | [Personal Information Collection Statement](#)

[Back](#) [Next](#)

 [Sign-in options](#)

Please insert your student email of EdUHK
e.g.(s1234567@s.eduhk.hk)



Microsoft

← [Redacted]@s.eduhk.hk

Enter password

Password

[Change/Reset Password](#) | [Personal Information Collection Statement](#)

[Sign in](#)

Please insert your EdUHK password

If your visa/entry permit has expired



VISA MANAGEMENT SYSTEM

 Login with EdUHK Network Account

 Login without EdUHK Network Account (Student Only)

Please select to login
without EDUHK account



Login without EdUHK account

VISA MANAGEMENT SYSTEM

Student Login (without EdUHK account)

Select ID Type

Student ID

HKID

Passport No.

Student ID

Date of Birth

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1. Please select either Student ID, HKID, or Passport No. and your Date of Birth to log in to the VMS

2. Click Send OTP*

The system will send a six-digit OTP to your phone



VISA MANAGEMENT SYSTEM

Student Login (without EdUHK account)

Phone Number 852-XXXXX131

A one-time password (OTP) will be sent to this registered phone number. If this number is incorrect, please update your contact details with the university.

Click the button to receive an OTP via SMS. The OTP will expire in 10 minutes.

*If your phone cannot receive any OTP, please contact us at visaext@eduhk.hk

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VISA MANAGEMENT SYSTEM

Student Login (without EdUHK account)

Enter OTP

3. Insert the six-digit OTP and click "Verify OTP" to log in

VISA MANAGEMENT SYSTEM

Logout ↗

Visa Upload

Student Details	Current Visa Details
Student ID [REDACTED]	Visa Type [REDACTED]
Student Name [REDACTED]	Visa Number [REDACTED]
Programme [REDACTED]	VISA End Date [REDACTED]

Select Visa Type:

Please select

Please submit the document(s) below.

Drop files here or click to upload

Allowed Formats: PDF, JPG, PNG
Max File Size: 5MB each
Image Limit: Up to 3 images total
Note: Each PDF page counts as one image (e.g., a 2-page PDF = 2 images), so keep it at 3 or fewer.

Your personal information will be shown on the VMS, including your current visa/entry permit details.

1. Please prepare your extended visa/entry permit documents, including e-visa, landing slip, and Exit-Entry Permit (EEP) (if applicable)

2. Please select the visa type you need to upload.

Please select

Student visa / Entry permit (學生簽證/進入許可證)

Visa / Entry permit under the Immigration Arrangements for Non-local Graduates (在非本地畢業生留港/回港就業安排下的簽證/進入許可證)

Full-time employment visa / work permit (來港就業入境簽證/進入許可證)

Dependant visa / entry permit (for students who were below 18 years old) (受養人簽證/進入許可證 (未年滿 18 歲的學生))

Dependant visa / entry permit (for students who were 18 years old or above) (受養人簽證/進入許可證 (已年滿 18 歲的學生))

Visa / Entry permit for Capital Investment Entrant Scheme (資本投資者入境計劃 (簽證/進入許可證))

Visa / Entry permit for Quality Migrant Admission Scheme (優秀人才入境計劃 (簽證/進入許可證))

Visa / Entry permit for Top Talent Pass Scheme (高端人才通行證計劃 (簽證/進入許可證))

3. Please click the blue box to upload the extended visa/entry permit documents, or drag and drop the relevant files



Failed to upload

If you upload an incorrect or blurred document, the system will notify you in the following way:

Incorrect Document

Select Visa Type:

Top Talent Pass Sch (高端人才通行證計劃)

Please submit the document(s) below.

Top Talent Pass Scheme

Missing required documents: Top Talent Pass Scheme.

Drop files here or click to upload

Allowed Formats: PDF, JPG, PNG

Max File Size: 5MB each

Image Limit: Up to 3 images total

Note: Each PDF page counts as one image (e.g., a 2-page PDF = 2 images), so keep it at 3 or fewer.

Blurred Document

Select Visa Type:

Top Talent Pass Sch (高端人才通行證計劃)

Please submit the document(s) below.

Top Talent Pass Scheme

File is blurry, please upload a clearer file: QM優才.pdf

Drop files here or click to upload

Allowed Formats: PDF, JPG, PNG

Max File Size: 5MB each

Image Limit: Up to 3 images total

Note: Each PDF page counts as one image (e.g., a 2-page PDF = 2 images), so keep it at 3 or fewer.

Successful Upload

Mainland students are required to upload the EEP

1. The box will turn green once you have submitted the correct document.
2. The document(s) you have uploaded will show here.
3. Please confirm that the information below is correct.
4. If you need to edit or revise the information later, please click the “**Save as Draft**” button to save the document(s) you have uploaded.

✓ Top Talent Pass Scheme
✓ LS

Drop files here or click to upload

Allowed Formats: PDF, JPG, PNG
Max File Size: 5MB each
Image Limit: Up to 3 images total
Note: Each PDF page counts as one image (e.g., a 2-page PDF = 2 images), so keep it at 3 or fewer.



Success!

Saved successfully
Note: Your data has been saved as a draft but not submitted. Please click 'Submit and Save' to complete the submission.

OK

Please check if the submitted visa data is correct:

Student Name:
[Redacted]

Institution Name:
THE EDUCATION UNIVERSITY OF HONG KONG

Visa End Date:
[Redacted]

Visa Number:
[Redacted]

Save as Draft Submit and Save

1. You can click the “**Submit and Save**” button to go to the next page if all the information is correct.





Click here to go back to the previous page



VISA MANAGEMENT SYSTEM

Logout ↗

Confirmation of Visa Submission

Student Details		Current Visa Details	
Student ID	██████████	Visa Type	██████████
Student Name	██████████	Visa Number	██████████
Programme	██████████	VISA End Date	██████████

Submitted Visa Details	
Student Name	██████████
Institution Name	THE EDUCATION UNIVERSITY OF HONG KONG
Visa Type	██████████
Visa Number	██████████
VISA End Date	██████████
Uploaded Files:	

聲明 / 声明 / DECLARATION

本人謹此聲明，上述所填報的資料全部屬實及正確無誤。
本人謹此聲明，上述所填報的資料全部屬實及正確無誤。
I declare that all information entered above is true and correct to the best of my knowledge.

Confirm Submission

聲明 / 声明 / DECLARATION

本人謹此聲明，上述所填報的資料全部屬實及正確無誤。
本人謹此聲明，上述所填報的資料全部屬實及正確無誤。
I declare that all information entered above is true and correct to the best of my knowledge.

Confirm Submission

Confirmation

1. Please double-check that all the information shown on VMS is correct
2. Read the declaration and click the box
3. Click on “**Confirm Submission**”
4. Completed! An acknowledgement email will be sent to your student account to confirm your successful submission
5. If there are any issues with the documents you submitted, a notification email will be sent to your student account requesting you to resubmit the extended visa/entry permit documents.

