

# Information Centre - Student Records Service Desk

## **Services Provided**

- 1. Handling enquiries related to student records
- 2. Receiving various kinds of applications, including:
  - Academic Documents\* (Current Students / Graduates)
  - <u>Change of Personal Particulars</u>
  - Change of Programme / Major / Minor / Mode of Study
  - <u>Credit Transfer</u>
  - Deferment of Studies
  - Replacement of Certificate\* (Current Students / Graduates)
  - <u>Replacement of Student Card</u>
  - Withdrawal of Studies
- 3. Providing a 24-hour self-service area for submission of the above application forms

\* Please use online application service instead of submitting paper forms, to support the University in becoming an environmentally sustainable campus.

#### Location

Room A-G/F-11, CKCF Building (Block A) The Education University of Hong Kong 10 Lo Ping Road, Tai Po, New Territories, Hong Kong

### Contacts

Telephone Number: 2948 6177 Fax Number: 2948 8273 E-mail: siec@eduhk.hk

# **Opening Hours**

Mondays to Fridays	8:30 a.m 5:20 p.m.
Saturdays, Sundays and Public Holidays	Closed

If you have any questions, please contact us at 2948 6177 or by email at siec@eduhk.hk.

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