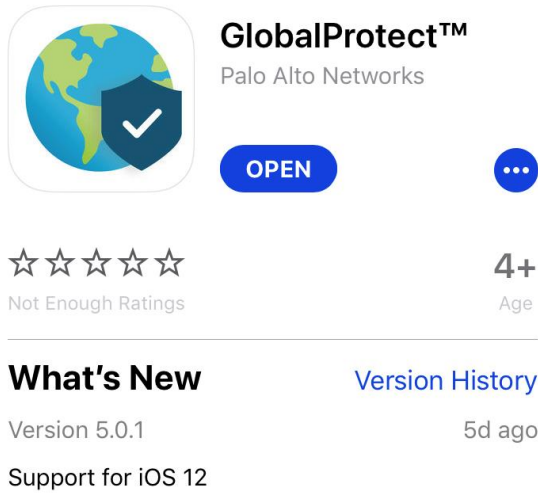


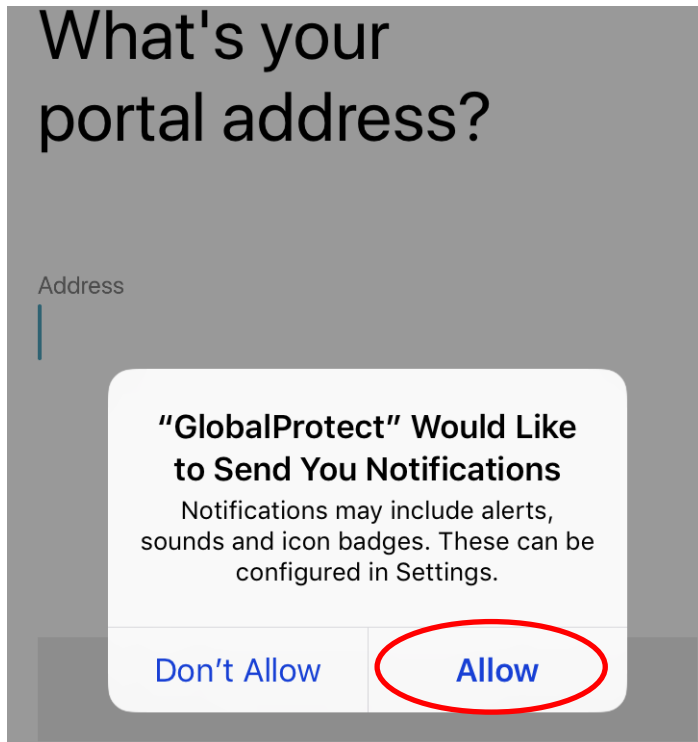
EdUHK VPN Service User Guide for iOS12

Installing the GlobalProtect 5.0 VPN Client App

1. Please download “GlobalProtect™” App from iTunes App Store (<https://itunes.apple.com/hk/app/globalprotect/id1400555706?mt=8>).
2. Tap on the icon to open the app.

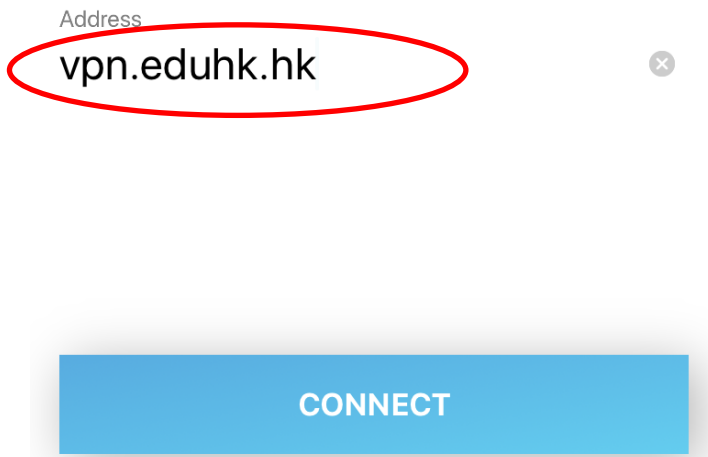


3. For the first time, it will prompt for the permission to send Notification. tap **Allow**.

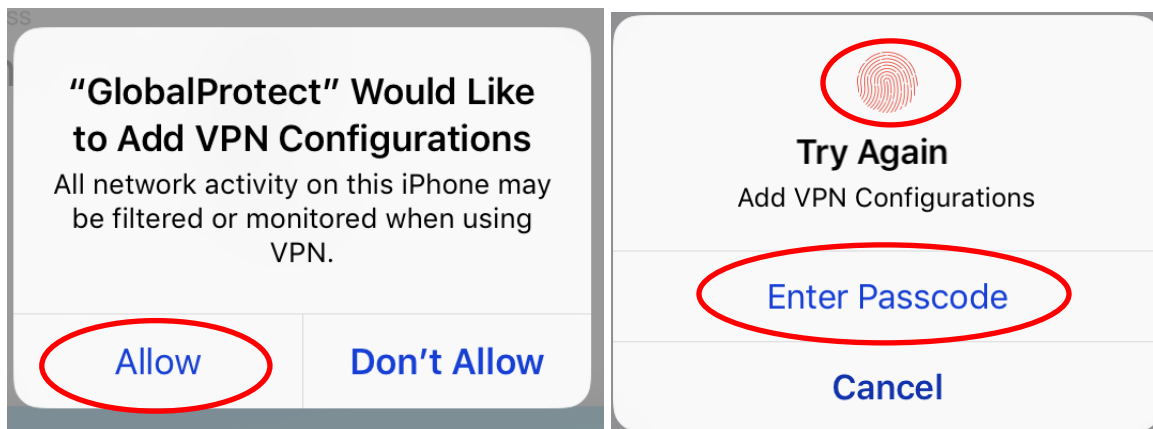


4. Enter Portal as **vpn.eduhk.hk**. Then tap **CONNECT**.

What's your portal address?



5. Press Allow to add the VPN Configurations.



- Use your touch ID or Passcode to enable the configuration

6. The Portal will be shown as **vpn.eduhk.hk**. enter your EdUHK username and password and then tap **SIGN IN**

Sign in

Portal: vpn.eduhk.hk

Enter login credentials

Username

r[REDACTED]n

Password

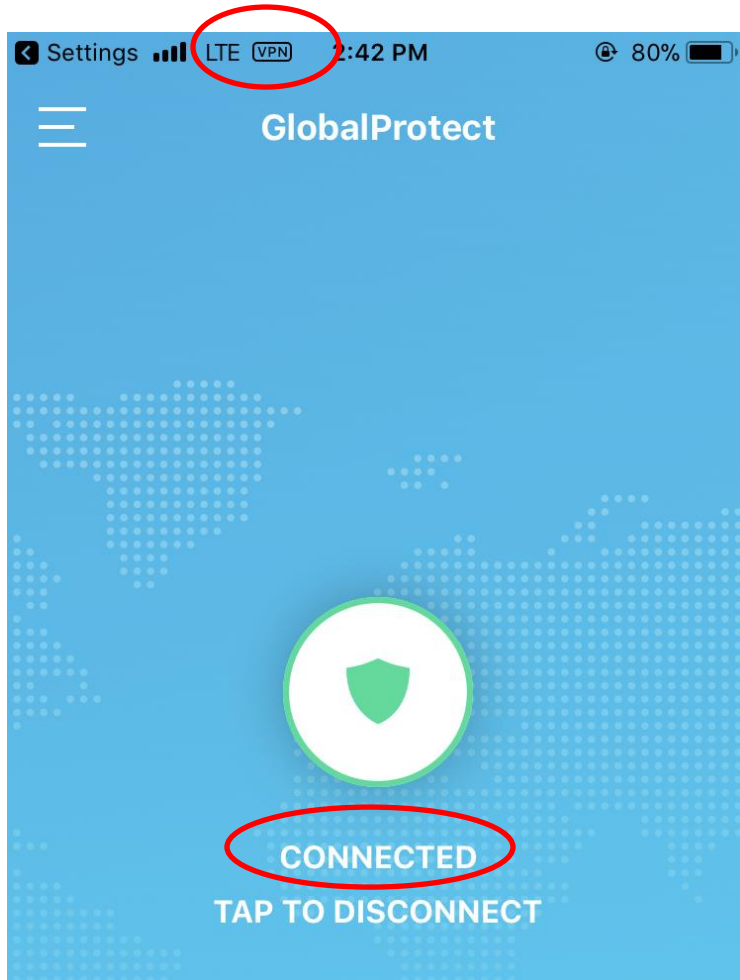
●●●●●●●●●●

Show

SIGN IN



7. Once connected, there will be a **VPN** icon shown on the top bar. And the status will be shown as “**CONNECTED**”.



8. You can press the “Home” button to go back to the home screen and launch other Apps.

9. To quit the VPN connection:

- Tap on the **icon** to disconnect. Or reconnect to VPN

