

# EdUHK VPN Service User Guide for Windows

## Installing the GlobalProtect VPN Client Software (Screen capture on version 3.1.1-27)

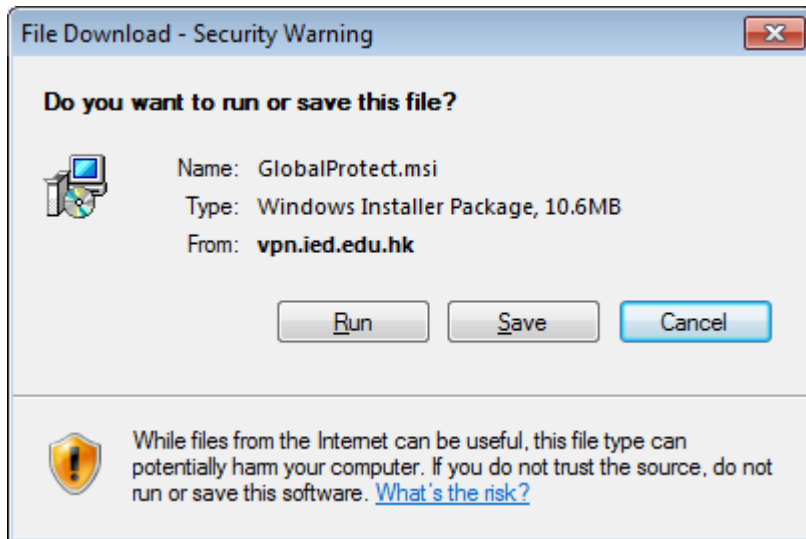
1. Go to <https://vpn.eduhk.hk>
2. Login with your EdUHK username and password



3. Download the Windows installer file to your computer desktop. (Please download the 32 bit or 64 bit base on your system)



4. Click “**Run**” to start the installation.



5. To install the software:

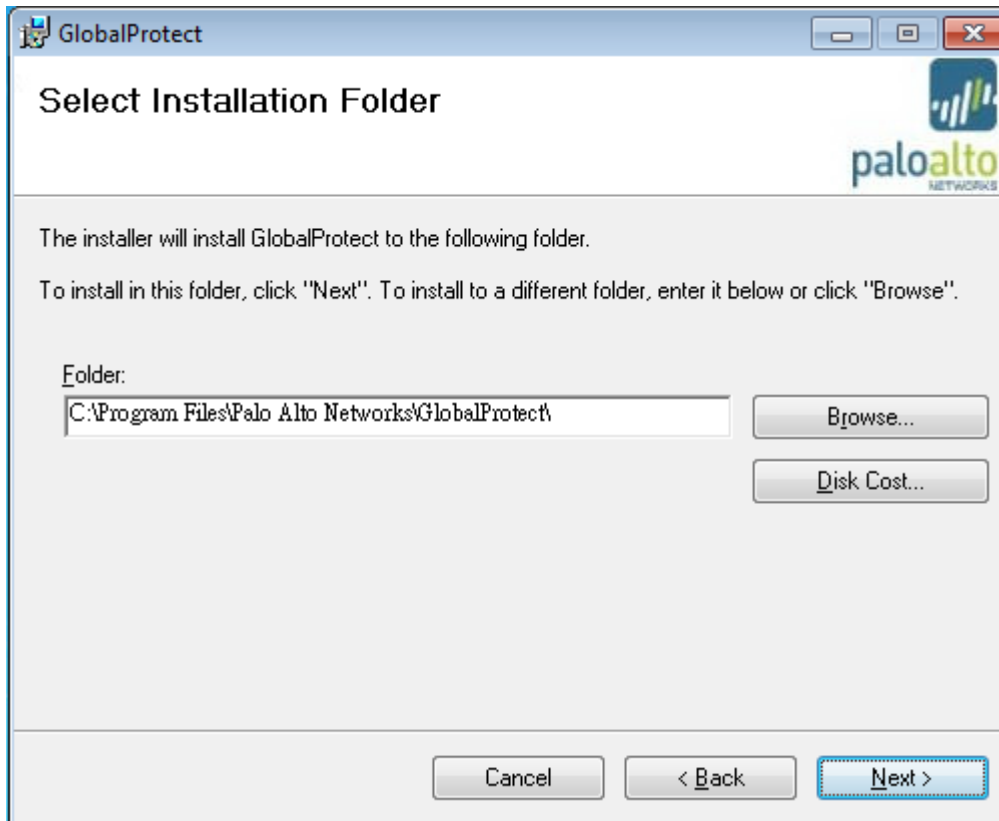
- Click “**Run**” when the “Security Warning” prompt.



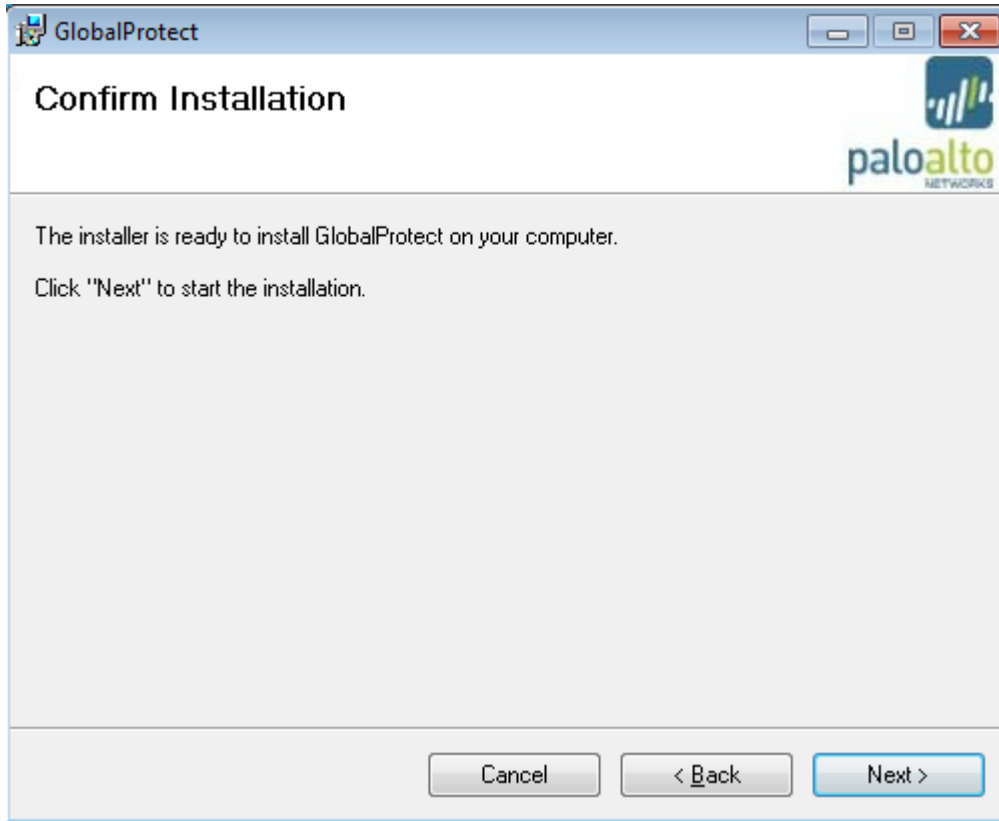
- In "Welcome" window, click **Next**.



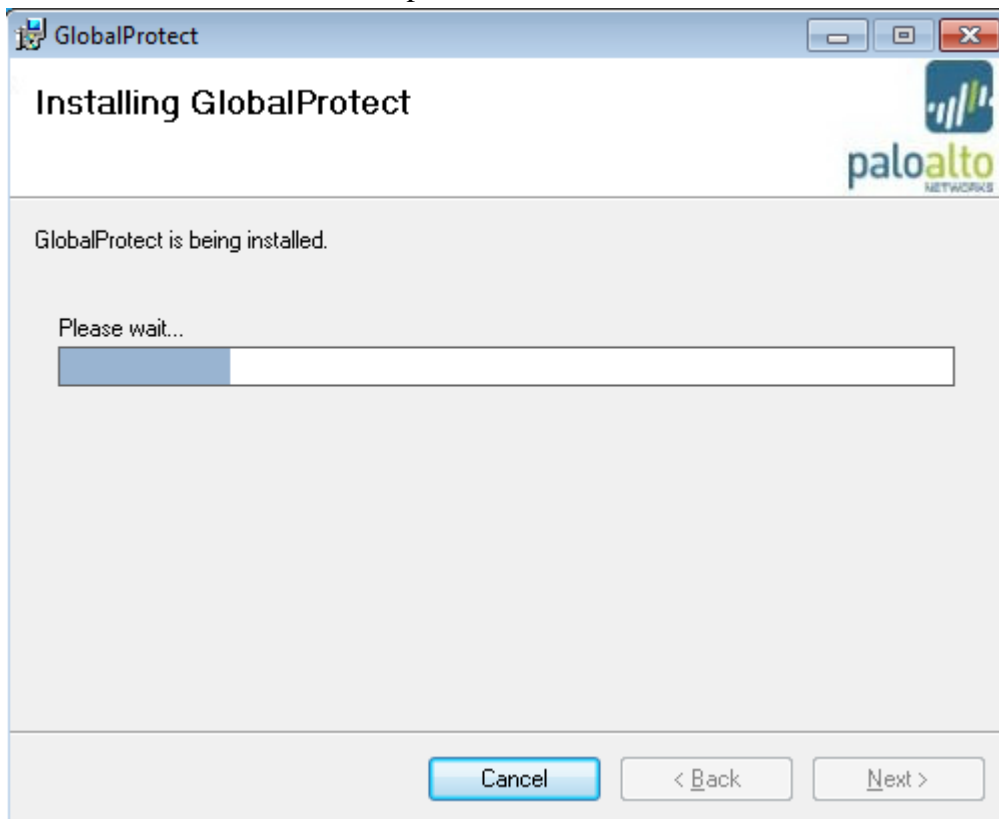
- In "Installation Folder" window, click **Next**.



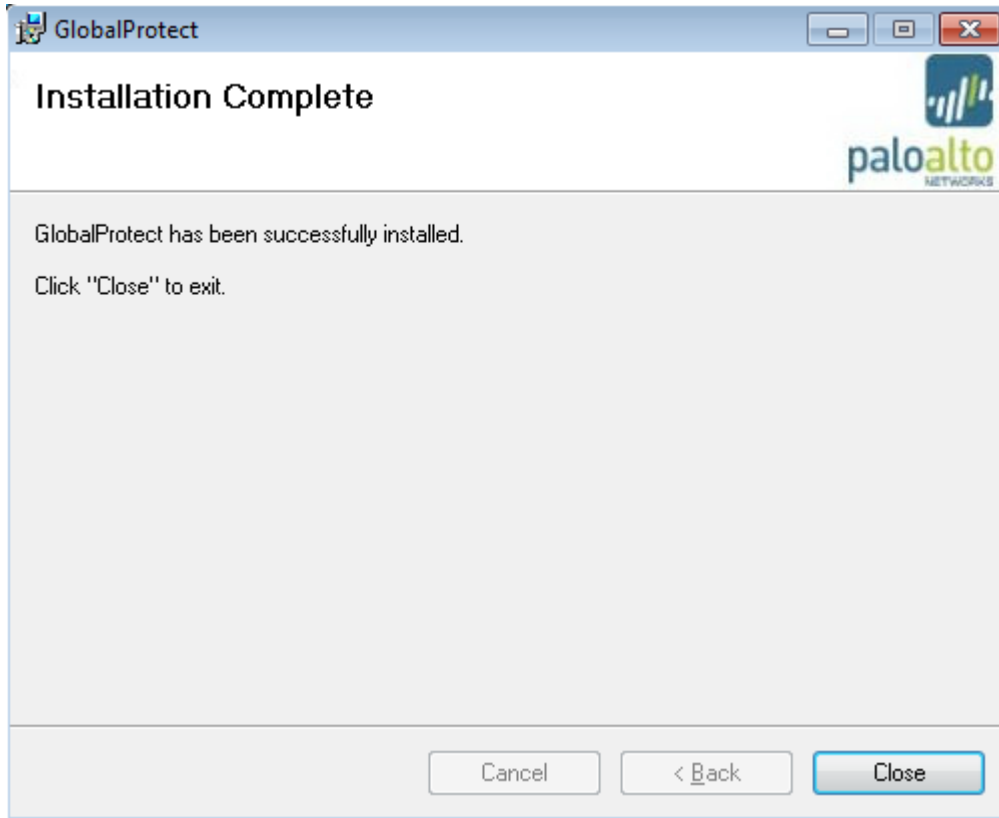
- In "Confirmation Installation" window, click **Next**.



- Wait for the installation to complete.



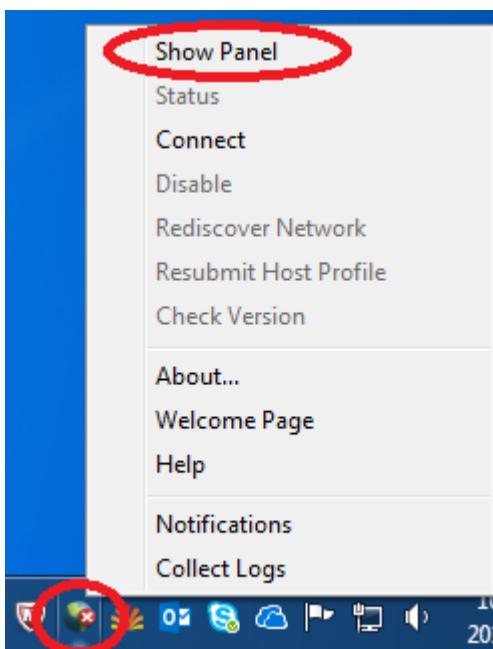
- In "Installation Complete" window, click **Close**.



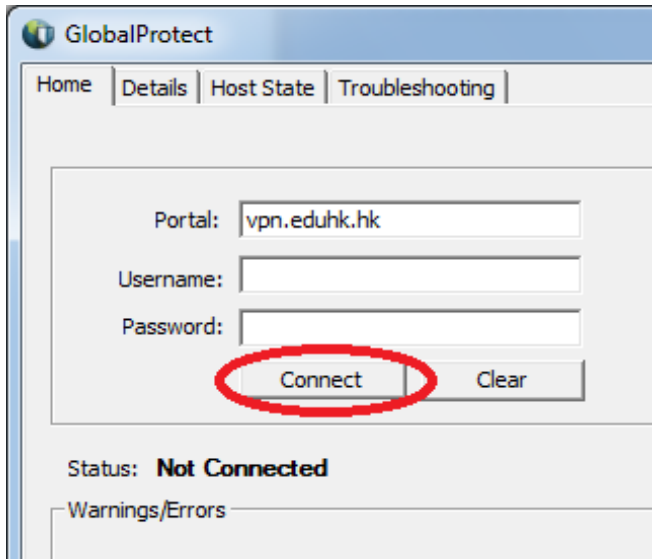
6. The client software is now installed.

### Using the VPN Client

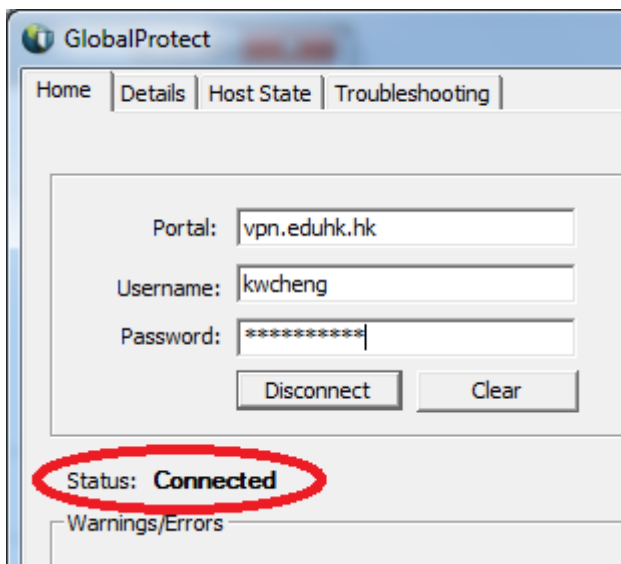
1. For the first time to use the GlobalProtect VPN client software, right click the GlobalProtect icon from the system tray. And choose **Show Panel**.



1. The GlobalProtect VPN window will then open. Make sure you are in the **Home** tab and enter the follow information:
  - In "Portal" field, enter **vpn.eduhk.hk**
  - In "Username" field, enter your EdUHK username
  - In "Password" field, enter your EdUHK password
  - Click **Connect** button.

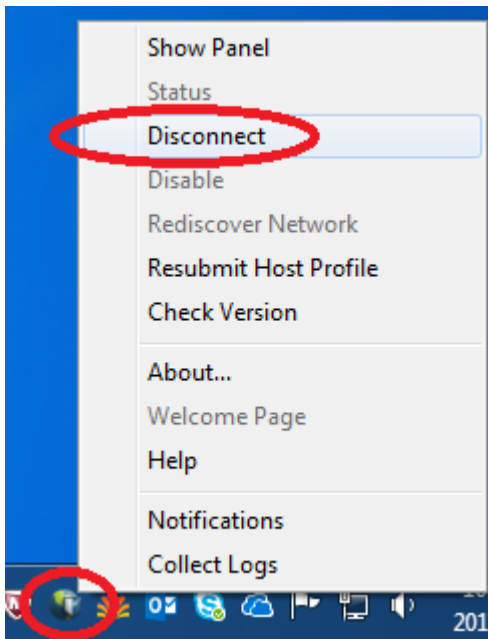


2. If the connection is successful, the status will become "Connected".



3. To quit the VPN connection:

- Click on the “GlobalProtect” icon from the system tray and choose **Disconnect**.



- Next time, you can directly click on the “GlobalProtect” icon from the system tray and choose **Connect**.

