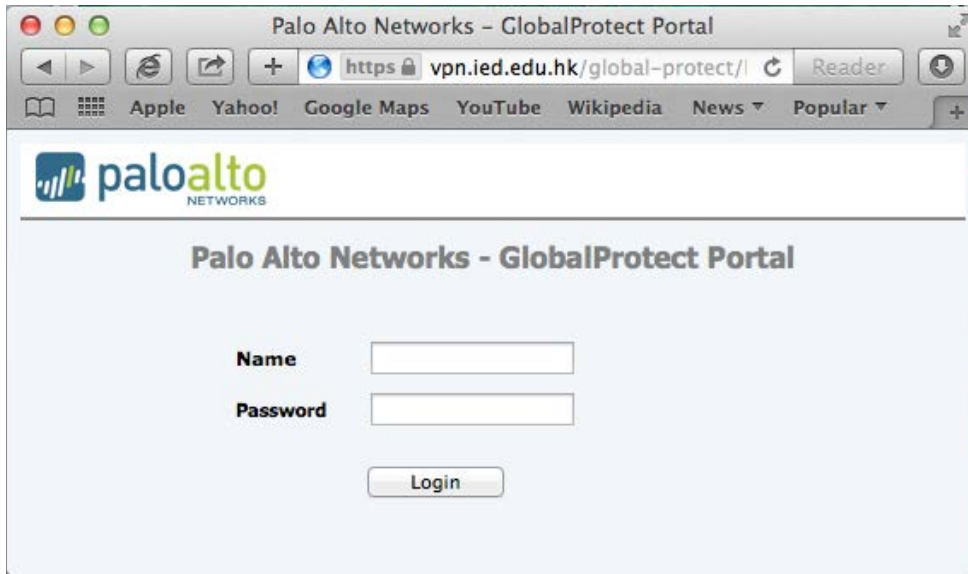


EdUHK VPN Service User Guide for Mac OS

Installing the GlobalProtect VPN Client Software

This VPN client requires Mac OS X or later.

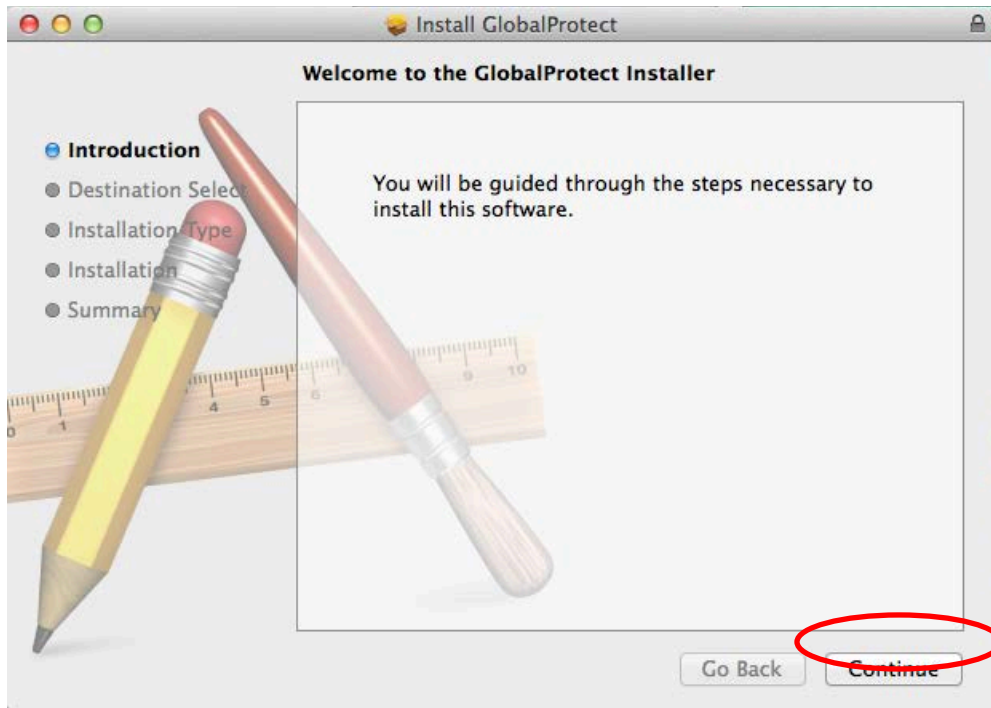
1. Go to <https://vpn.eduhk.hk>
2. Login with your EdUHK username and password



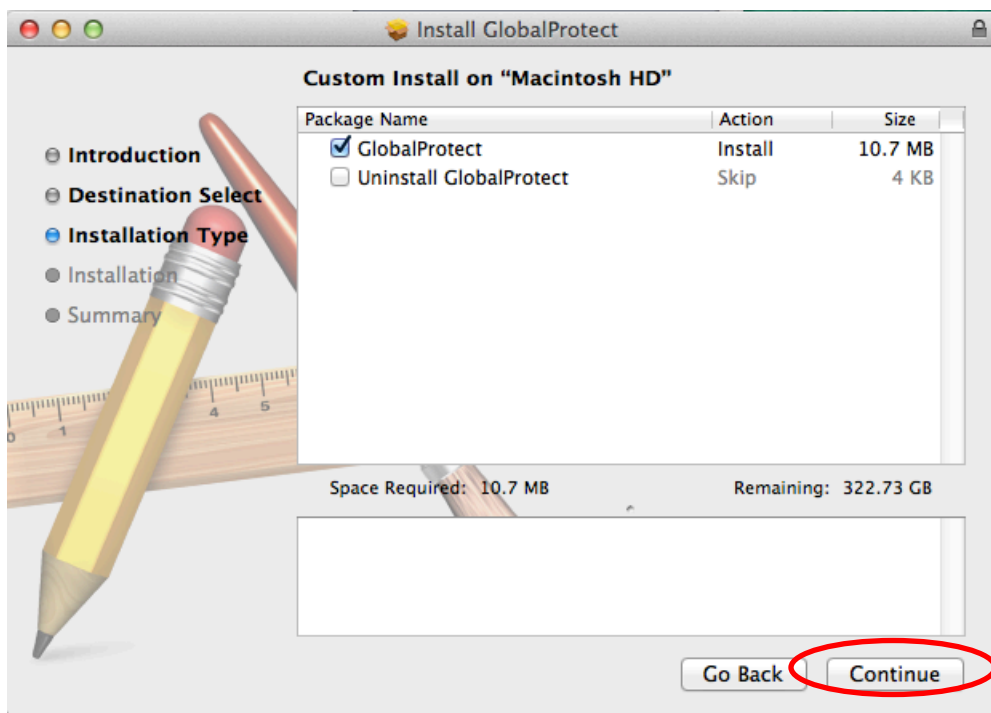
3. Download the Mac OS installer file to your computer desktop.



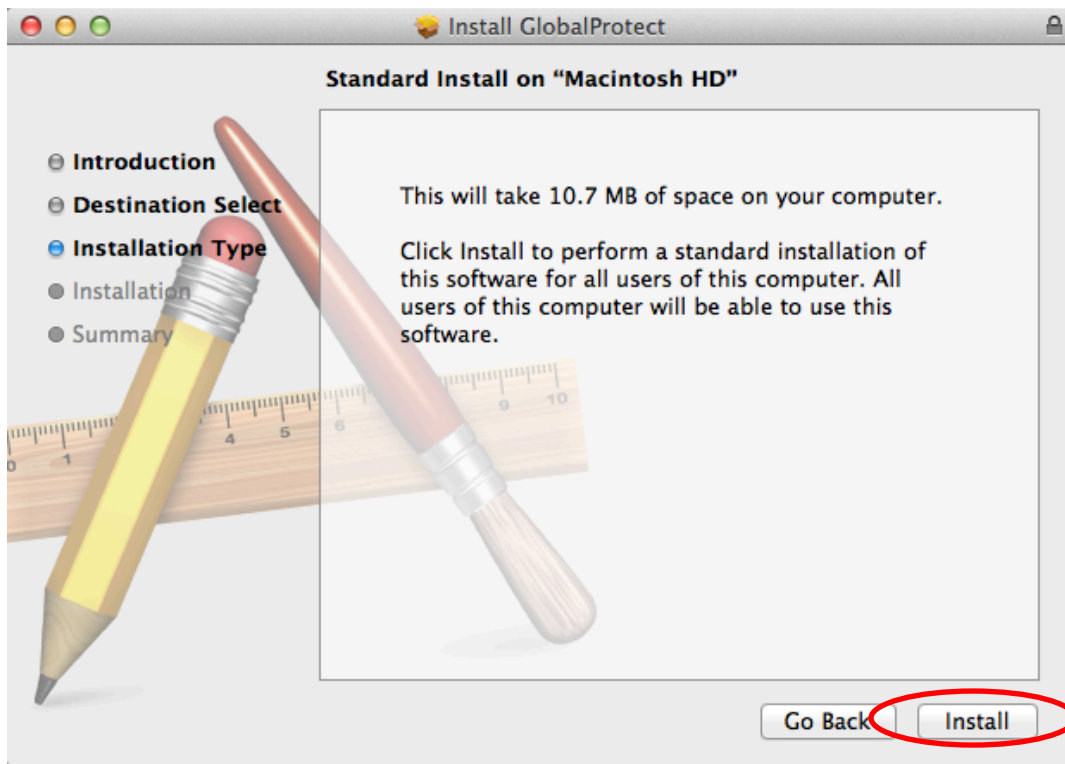
4. To install the software:
 - a. From the download, launch the “GlobalProtect.pkg” file.
 - b. In "Welcome" window, click **Continue**.



- c. In "Custom Install" window, make sure the option “GlobalProtect” is checked. Then click **Continue**.

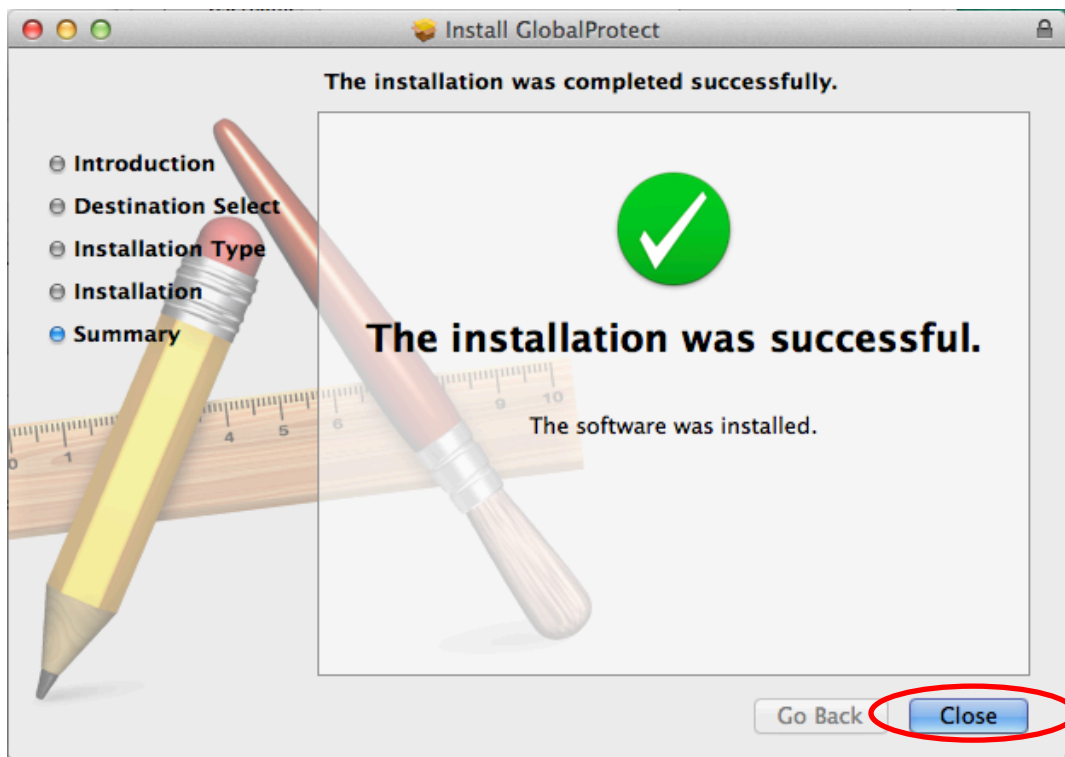


- d. In “Standard install” window, click **Install**.



- e. Enter your Mac administrator password, and click **Install Software**.

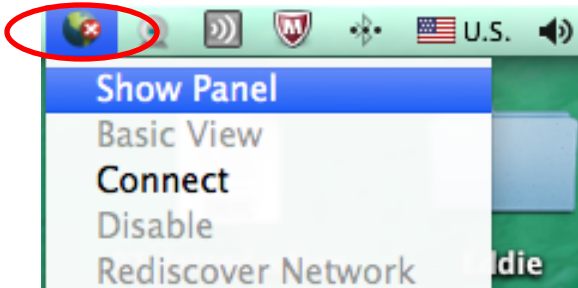
- f. When "Install Succeeded" appears, click **Close**



5. The client software is now installed. The client installer files can be dragged to the Trash.

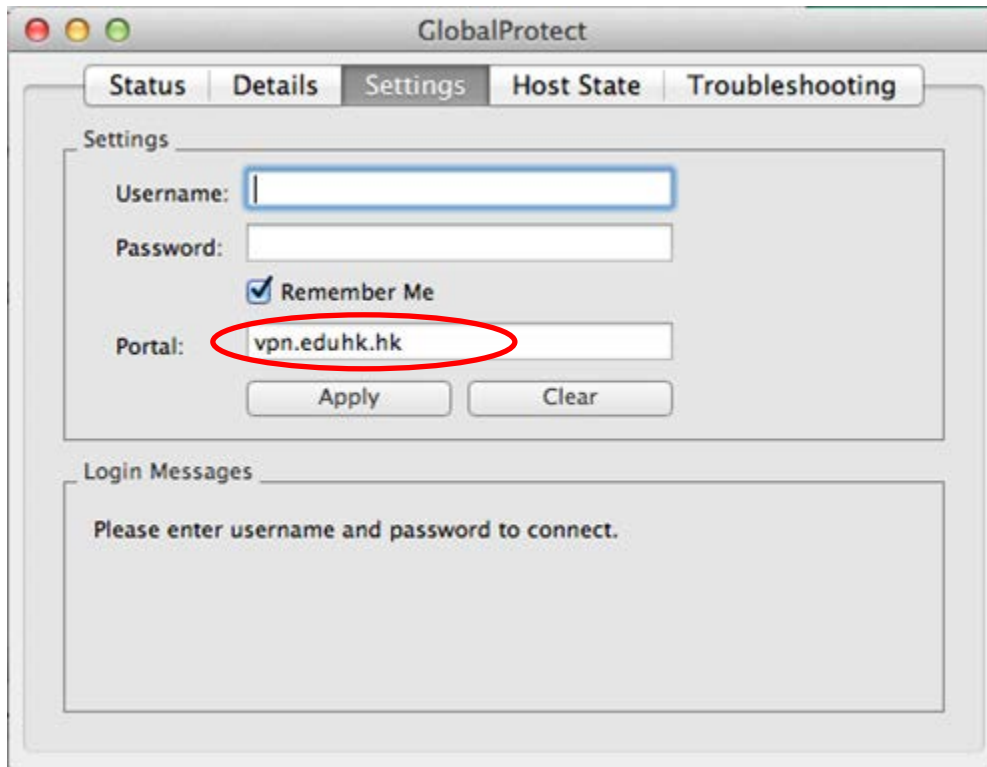
Using the VPN Client

1. For the first time to use the GlobalProtect VPN client software, click the GlobalProtect icon from the Mac menu bar. And choose **Show Panel**.

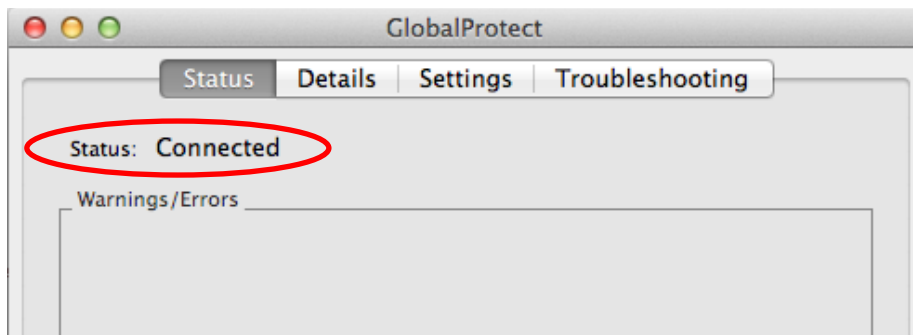


2. The GlobalProtect VPN window will then open. In the VPN window:

- a. In "Username" field, enter your EdUHK username
- b. In "Password" field, enter your EdUHK password
- c. In "Portal" field, enter **vpn.eduhk.hk**
- d. Click **Apply** button.

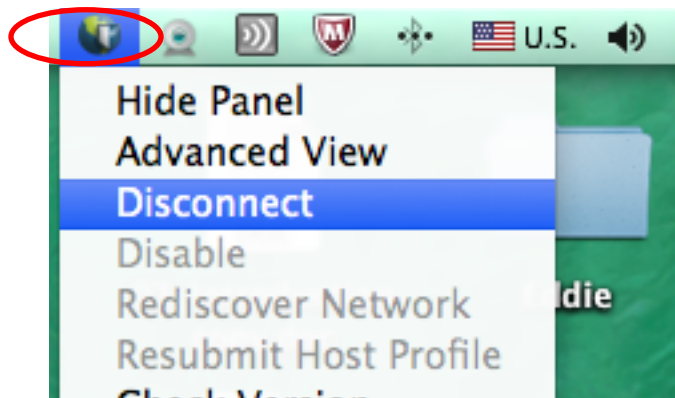


3. If the connection is successful, the status will become “Connected” in the Status tab.



4. To quit the VPN connection:

- a. Click on the “GlobalProtect” icon from the Mac menu bar and choose **Disconnect**.



- b. Next time, you can directly click on the “GlobalProtect” icon from the Mac menu bar and choose **Connect**.

