# EdUHK VPN Service User Guide for Android

## A. Installing the GlobalProtect VPN Client App

**Screen capture based on Android OS version 12**

1. Download and install "**GlobalProtect**" App from Google Play Store

(https://play.google.com/store/apps/details?id=com.paloaltonetworks.globalprotect&hl=en).

2. Tap on the icon to open the app.



3. Tap **OK**.
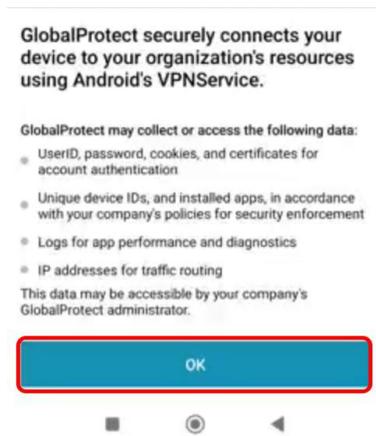


4. Tap **ALLOW**.
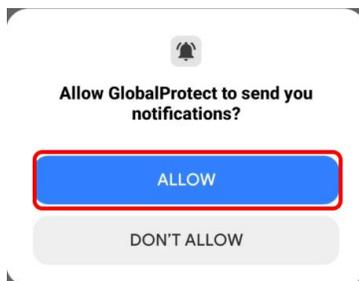
5. Enter vpn.eduhk.hk and click **CONNECT**.



6. Enter your EdUHK account, password and tap **SIGN IN**.
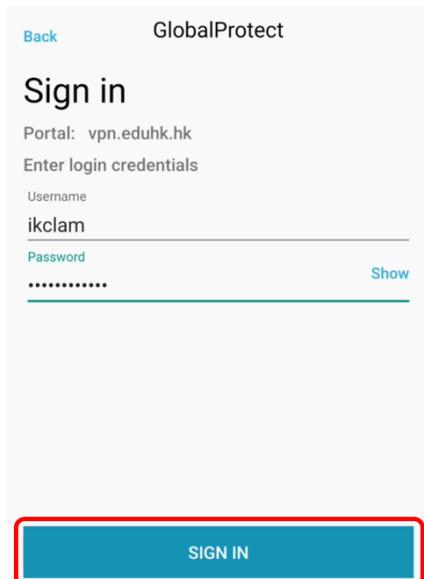


7. Tap OK

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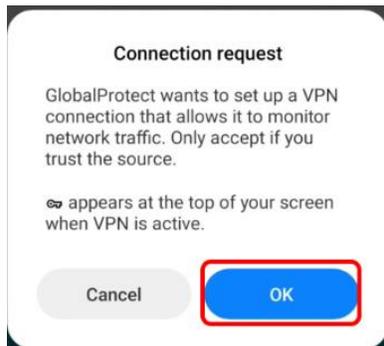


8. Once connected, the status will be shown as "Connected".
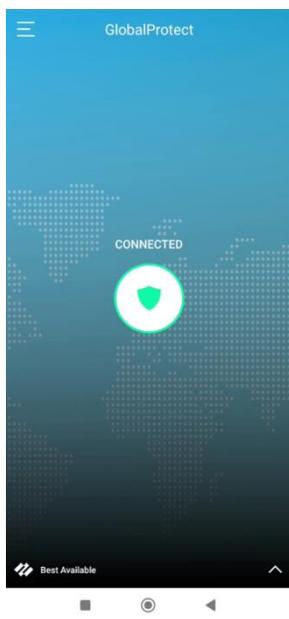


9. Tap on the icon in the center to **Disconnect** and quit the VPN connection
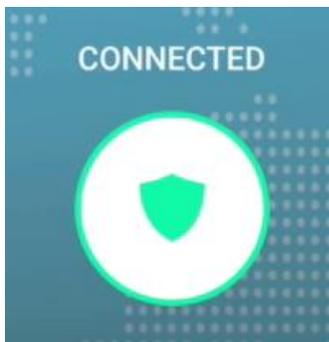
10. Tap on the icon in the center to Connect to re-connect the VPN connection
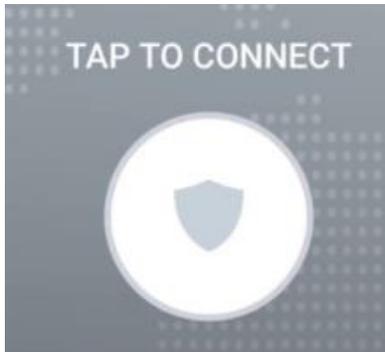
## B. Configure to use the VPN add-on service in China

If you are going to use EdUHK VPN within mainland China, you can set up the GlobalProtect to use the mainland China VPN gateway for better performance.

1. Tap the menu button from the system tray at top left corner.
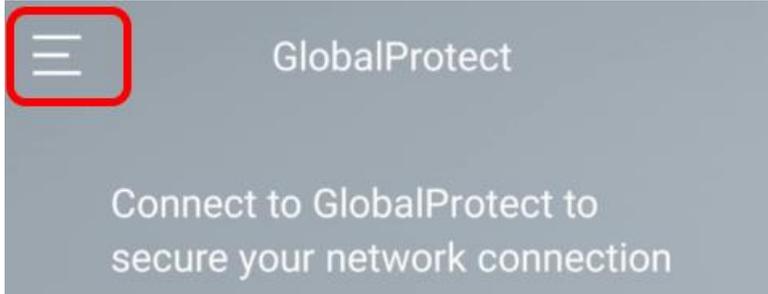


2. Tap SETTINGS.

3. Tap the arrow button on the right of the screen.

Back                    Settings

Portal
vpn.eduhk.hk                          ❯

Connection Status
Disconnected
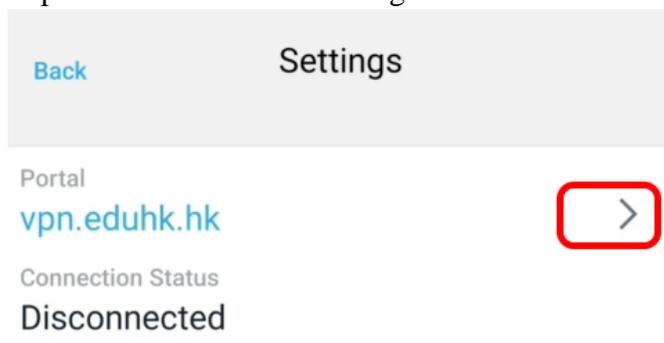
4. Enter 110.41.47.197 as the portal address and tap CONNECT.

Cancel

Edit your portal address

Address
110.41.47.197
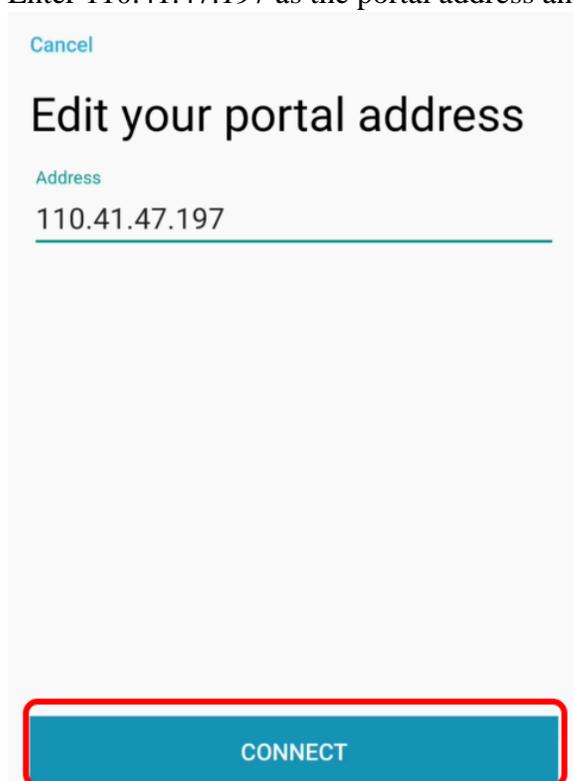
CONNECT

5. Tap on the icon in the center to connect to connect the VPN connection
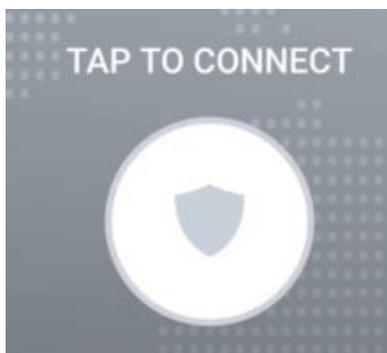


6. Tap **CONTINUE** to accept the certificate.
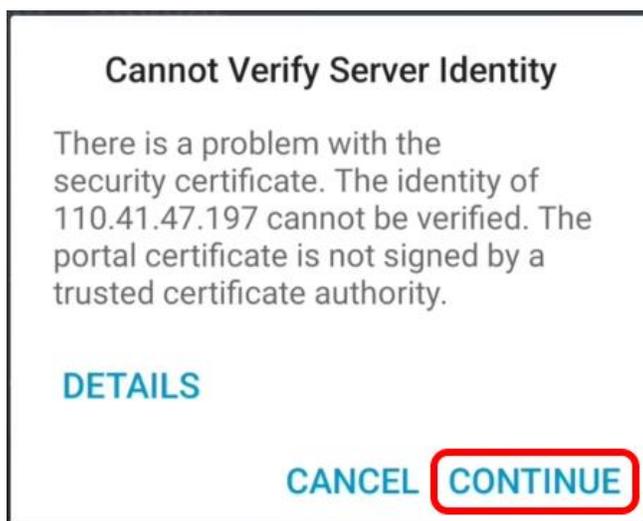
7. Enter your EdUHK account, password and click SIGN IN.