

Hong Kong Labour Department - Youth Employment Start

1. Introduction

1.1. Background

The Chief Executive has announced in the 2006-07 Policy Agenda that two Youth Employment Resource Centres, now re-named as “Youth Employment Start” (Y.E.S.), will be set up to provide one-stop employment and self-employment support service to young people aged between 15 and 29. The first Y.E.S. located in Langham Place, Mong Kok has come into operation since 20 December 2007 and the second one in Metroplaza, Kwai Fong was set up on 19 March 2008.

1.2. Vision

Y.E.S. is intended to be a one-stop employment platform where young people will find support to meet their different employment needs, to enhance their employability as well as to facilitate their sustainable development in employment.

1.3. Mission

- To take care of the employment needs of young people
- To assist young people to unleash their employment potentials
- To assist young people to gather accurate labour market information
- To assist talented youth to develop their self-employed businesses

1.4. Target Clients

Y.E.S. target clients are young people aged between 15 and 29 including:

- Job-seekers
- Employed Youth
- Young Businessmen
- Students
- Youth who have participated in the Youth Employment and Training Programme (YETP)

1.5. Membership System

Young people aged between 15 and 29 who legally reside and work in Hong Kong may register as Y.E.S. members and those young businessmen aged between 18 and 29 holding valid business registration certificates may become business members to enjoy a wide range of business services and facilities. Upon on-site registration, members will be issued personalised membership smartcards for booking of services and activation of various facilities. All Y.E.S. services and facilities are free of charge.

2. Y.E.S. Services

2.1. Personalised Services for Youth

2.1.1. Career Assessment Kit

Professor WONG Chi-sum of the Chinese University of Hong Kong has developed a comprehensive career assessment kit for Y.E.S. This interesting tool enables young people to have better understanding of their career interests, personality, emotional intelligence, career maturity and entrepreneurship potentials in order to choose suitable employment. The assessment kit comprises five tests as follows:

1. Wong's Career Interest Assessment Questionnaire
2. Wong's Emotional Intelligence Scale
3. Big-Five Personality Scale
4. Wong's Career Maturity Scale
5. Entrepreneurship Potential

Recommended to

- Y.E.S. Member
- Business Member

Mode

- Interactive Game

Available Languages

- English
- Simplified Chinese
- Traditional Chinese

2.1.2. Career Consultation and Professional Counselling Services

We understand it is important that young people receive guidance and support in making different decisions during their growing up process. Hence, Y.E.S. has a team of career consultants and registered social workers who stand ready to provide young people with the following services:

Y.E.S. career consultants provide personal career guidance and labour market information to young people to prepare them for the world of work and help them choose suitable employment.

Y.E.S. career consultants also provide assessment analysis sessions to those who have completed the Career Assessment Kit to enable them to have better understanding of their career aspirations. This will in turn enhance their career understanding and facilitate their development.

Y.E.S. registered social workers offer professional counselling service to young people on an individual or group basis to give them support to facilitate their personal growth.

Recommended to

- Y.E.S. Member
- Business Member

Mode

- Consultation session provided by Y.E.S. Counsellors

Available Languages

- English
- Cantonese

- Putonghua

2.1.3. Mock Interview Service

Y.E.S. career consultants offer mock interview service to young people in a setting with video-recording facilities. Career Consultants will review the young people's interview performance on the spot and brush up their interviewing skills with the objective of enhancing their opportunities of success in future job interviews.

Each Y.E.S. member receiving mock interview service will be given a comprehensive interviewing kit containing a DVD recording the mock interview, a performance evaluation form and a booklet on interviewing and job search skills.

Recommended to

- Y.E.S. Member
- Business Member

Mode

- Simulated Interview Session Interviewing Skills Evaluation

Available Languages

- English
- Cantonese
- Putonghua

2.2. Support Services for Youth Entrepreneurs

2.2.1. Workstation

Business members can use the equipment at the workstation such as computer, scanner, fax machine and telephone to conduct their businesses.

Recommended to

- Business Member

Equipments

- High Performance Workstation
- 24" Monitor
- Drawing Tablet
- Professional Photo Scanner
- Printer
- Personal Telephone
- Fax Machine

2.2.2. Business Room

Business room with advanced presentation tools such as projector and interactive board are available for use by business members to meet their clients and discuss business plans with partners.

Recommended to

- Business Member

Equipments

- Panaboard
- Overhead Projector
- Multifunction Printer
- Telephone
- DVD Player
- Wi-Fi Internet Access

2.2.3. Design Corner

Business members can make use of the professional design hardware and software to do design work and use the professional printers to prepare output samples for clients.

Recommended to

- Business Member

Equipments

- High Performance Workstation
- 23" Monitor
- Drawing Tablet
- Scanner
- 24" Wide Format Printer

2.2.4. Business Foundational Course

Business members may enroll in this course covering topics on setting up of business, legal liabilities, business registration, cost management, accounting, taxation, marketing, writing up business proposals, etc. The course is intended to help young businessmen build up strong foundation for their newly set-up businesses or facilitate their setting up of new businesses.

Recommended to

- Business Member

Mode

- Seminars
- Workshops

2.2.5. Professional Consultation Service

To assist those business members with valid Business Registration Certificates to tackle their business problems in legal and accounting fields, qualified lawyers and accountants will be arranged to meet with them at Y.E.S. to offer professional advice.

Recommended to

- Business Member

Mode

- Seminars
- Workshops
- One-to-one Consultation

2.2. Job-Search Services and Facilities at Y.E.S.

2.3.1. Computer Zone

To enable young people to search career information, prepare resumes and application letters, facilities such as computers, fax machine, photocopiers, printers as well as internet service are available for their use.

Recommended to

- All Members

How to use?

1. Make your booking by clicking the "Book Online" button below
2. You should receive a confirmation email from your registered email account
3. Visit Y.E.S. centre. Log on the assigned computer with your smartcard

2.3.2. Vacancy Search Terminals

Young people may also make use of the Vacancy Search Terminals offering latest vacancy information at Y.E.S. to conduct job-search. Y.E.S. also partners with private corporations to organize recruitment seminars for young people.

Recommended to

- All members

Available Languages

- English
- Simplified Chinese
- Traditional Chinese

Vacancy Search on Internet

- You may also visit iES to search for latest vacancies.
- <http://www.jobs.gov.hk>

2.3.3. Wi-Fi Facility

Wi-Fi facility is available at Y.E.S. allowing members to bring along their computer notebooks to enjoy free wireless internet access service for job-search and self-employed business.

Recommended to

- Laptop users

Will my laptop be able to connect to Y.E.S. Wi-Fi?

- To use our Wi-Fi service, IEEE 802.11 standardised wireless adapter must be installed in your device. Alternatively, you may use the laptop provided by Y.E.S.

3. Members Registration Procedure

- All young people aged between 15 and 29 who legally reside and work in Hong Kong may apply to become Y.E.S. members.
- Applicants may preliminarily register online or approach Y.E.S. in person to conduct preliminary registration through the on-site touch-screen computers. Upon verification of information, Y.E.S. staff will assist applicants in photo-taking and printing of personalized membership smartcards.

3.1. Y.E.S. Member

Those who have completed registration procedures will become Y.E.S. members. Membership is valid for one year and renewable annually. Except for those services and facilities specially designed for business members, Y.E.S. members may use all other services and facilities available in the centre.

3.2. Business Member

All young people aged between 18 and 29, who are operating their own businesses and have registered their businesses at Business Registration Office (BRO) with valid Business Registration Certificates, may become business members. Those young people who wish to start or have started their businesses but have not yet registered their businesses at BRO may register as provisional business members. However, they are required to obtain BRC within six months upon their registration or else their membership will be reverted to Y.E.S. members.

3.3. Acquire your membership in 3 easy steps

1. Complete the registration form via internet or download paper registration form by clicking the "Registration Form Download" button above
2. Come to one of the Y.E.S. centres in person
3. Our staff will give you a smartcard. And you are ready to enjoy our services!