

Nurturing the 12 Qualities  
of a Servant Leader

# Servant Mentality

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# Motto

**To Serve and to be Served!**

# Self Image

**Lord or Servant?**

**Self-interests or Others' interests first?**

**Servant first!**

# Why Servant first?

## Because

- ◆ have been served by my family and society
- ◆ It relates to my personal significance (self-actualization and even self-transcendence)
- ◆ being a Christian, should follow Christ's example of serving man (washing of disciples' feet, His command for us to wash each others' feet and His greatest service to man rendered through His death on the cross)

# How to Nurture the Servant Mentality?

- Choose service as a life mission of yours
- Count your blessings, especially the incidence of your being well-served by your family and others
- Remember the times when you serve others well and relish in them as your contribution in life
- Choose good deeds over evil ones
- Grow by serving (service capacity and fulfillment)
- Practice the Law of the Optimum (“optimum being that pace and set of choices that give one the best performance over a life span”): reserve of energy, the art of withdrawal and that of systematic neglect (important Vs urgent), resilience

# Choose to be a Servant Leader & Remember the essence of Servant Leadership

- **Individually & Collectively**
- **Serve the Vision and Serve the People**

# Understand those whom you are serving

- ◆ **Dreams**
- ◆ **Needs & Wants**
- ◆ **Thoughts & Feelings**
- ◆ **Difficulties & Challenges**
- ◆ **Hurts & Joys**

# Any Conflicts?

- ◆ Yes, definitely as the servant mentality goes into conflict with self-centeredness and selfishness
- ◆ Yes, as there is always the lure of false gods like power, social and material successes (e.g. money, fame, status, perks)
- ◆ Others taking advantage of your goodness
- ◆ Genuine love sometimes hurts, but it heals