

# Nurturing 12 Qualities of a Servant Leader

## 香港學界僕人領袖團契

Fellowship for Servant Leaders in Hong Kong Schools

### 【核心小組】

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僕人領袖的十二個素質	Nurturing 12 Qualities of a Servant Leader	負責組員
作僕心志	Servant Mentality	潘素媚
精誠	Entheos or Spirit	王少超
願作管家	Stewardship	溫家傑
擅於思考	Conceptualisation	倪飛雪
高瞻遠矚	Foresight	何淑儀
具直覺力	Intuition	吳佩貞
富冒險精神	Risk-taking	蔡康年
以同理心聆聽及溝通	Listening with Empathy and Communicating	歐陽麗琼
勸說	Persuasion	馮家慧
建立信任	Building Trust	黃子峰
矢志建立及醫治人	Commitment to Grow and Heal people	盧巧藍
建立群體	Building Community	何敏茵



# Fellowship for Servant Leaders in Hong Kong Schools

Topic: **Servant Mentality**

Date: 27<sup>th</sup> November, 2019

Time: 1745 - 1800

SL Presenter: Anna Poon



# Servant Mentality



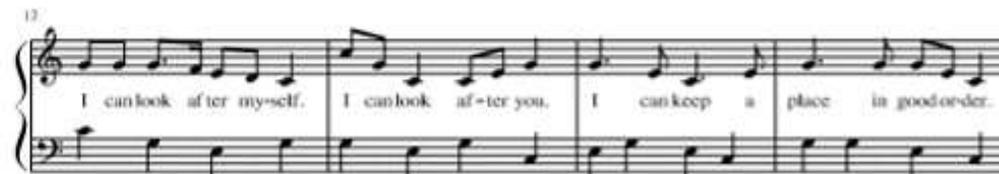
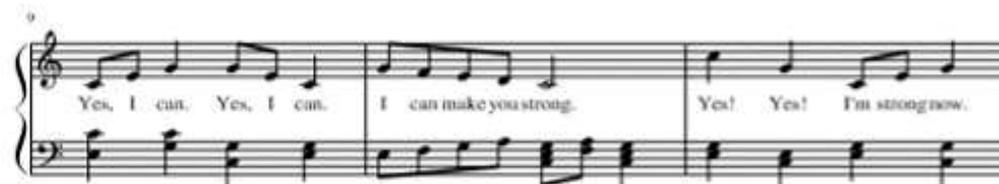
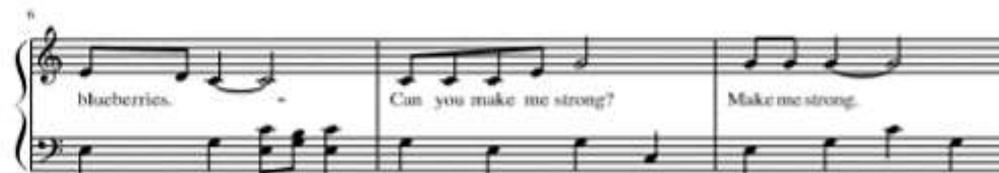
# Think and share



## Healthy Food

Music: Anna Poon  
Lyrics: Becky Hui

$\text{♩} = 100$



# Servant Mentality

ST. TERESA  
OF KOLKATA

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September 5th

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# Servant Mentality

“Not all of us **can do** great things. But we **can do** small things with great love.”



# Greenleaf's Views on Life & Self

- ◆ **Being before Doing**
  - ◆ Life is a process of **drawing forth** ( 將它引帶出來 ) of your **uniqueness** ( 獨特性 ) ( *Who are you and what sort of person you want to be ?* ) ; explore & struggle for it: growing & **becoming** ( evolving ) & fulfilment
  - ◆ **Personal significance** ( 個人重要性 ) : ego-building and ego-destroying forces in life
- ◆ **Keep your private lamp burning**: find and let your sustaining spirit ( **entheos** 精誠 ) – the power actuating ( 驅策 ) one who is inspired – grow
  - ◆ **Work or vocation** as a means of drawing out of the unique significance of the person
  - ◆ **Servant mentality**: servant first

# Servant Leadership

A **good** choir conductor

\*\* **Servant Mentality**  
(Grow by serving)

- **God in my heart**



**Servant Heart**  
(as a life mission)



**Think & Do**

# God's angel

**My vocal teacher (SL ➤ SL)**

Vocation ( SL )



Keep my private lamp burning



**servant first**  
(as a life mission)

# Servant Mentality

Those with **servant mentalities** may be **nice, pleasant** people. They frequently **ask** what they can do to **assist**.



# Servant Mentality

<https://www.laurindaonleadership.com/tag/servants-heart/>

## Do you have a Servant's Heart?

A servant's heart anticipates the need to **meet the needs of others**. Someone with a servant's heart doesn't wait to be told what to do.

## \*\* Servant First

# Servant Leadership

“Ten Characteristics of the Servant-Leader”  
described by Larry Spears (1998).

Spears distills Greenleaf's (1977/2002) instrumental  
means into ten characteristics:

**listening**, empathy, **healing**, awareness, **persuasion**,  
conceptualization, **foresight**, stewardship,  
**commitment to the growth of people**, and building  
community (pp.3-6).

# Nurturing 12 Qualities of a Servant Leader

## Personal

- Servant mentality
- Ethos or spirit
- Stewardship
- Conceptualization
- Foresight
- Intuition
- Risk-taking

# Nurturing 12 Qualities of a Servant Leader *(con't)*

## Interpersonal

- Listening with empathy & Communicating
- Persuasion
- Commitment to grow and heal people
- Building trust
- Building Community

# The Framework of Servant Leadership

## (B) Interpersonal Qualities

1	2	3	4	5
Listening with empathy & Communicating	Persuasion	Commitment to grow and heal people	Building trust	Building Community

## (A) Personal Qualities

1	2	3	4	5	6	7
Servant Mentality	Spirit	Stewardship	Conceptualization	Foresight	Intuition	Risk-taking

Servant Mentality: (\*Given by God \*as a life mission )

# Servant Mentality

Servant leadership is one new model that has proved **successful** in a growing number of organizations.

It also offers suggestions for putting servant leadership principles **to work—any time, any place (as a life mission).**



# Reference

**1. Servant Mentality**

<https://www.laurindaonleadership.com/2009/07/do-you-have-a-servants-heart-or-a-slaves-mentality/>

**2. Servant Leadership (Robert K. Greenleaf)**

[https://en.wikipedia.org/wiki/Robert\\_K.\\_Greenleaf](https://en.wikipedia.org/wiki/Robert_K._Greenleaf)

**3. "Essentials of Servant Leadership" (1958)**

<http://amca.com/amca/wp-content/uploads/The-Essentials-of-Servant-Leadership.pdf>

**4. 12 Qualities of a Servant Leader PPT Slides**

(20191016 Dr Robin Cheung)