

IT Manager (Student Administration) (performing as Systems Analyst) (Ref: 2600656) Office of the Chief Information Officer

The Office of the Chief Information Officer (<https://www.eduhk.hk/ocio>) provides essential IT services supporting the University's teaching, learning, research and administrative activities with a strong emphasis on staff development and professional growth. We are seeking an experienced and forward-thinking **IT Manager** to join our Student Administration Team.

Key Responsibilities

The appointee will be responsible for:

- Leading a team of technical staff, providing direction, coaching, workload planning, and performance management to ensure high-quality service delivery;
- User requirements gathering, system design, development, testing and documentation in collaboration with stakeholders to ensure system alignment with institutional goals;
- Vendor management;
- Maintenance of the student information system, admissions system, and other student administration-related systems; and
- Perform any other duties as assigned.

Qualifications

The ideal candidate should have:

- A recognized Bachelor's Degree or above in Computer Science, Information Technology, or related disciplines, with preferably 8 years of relevant full-time post-qualification work experience gained in a sizeable IT environment;
- Proven team leadership experience, including mentoring staff, coordinating work assignments, and ensuring effective team performance;
- Solid experience and knowledge in web application development, including Java/J2EE, Spring Boot (on JBOSS EAP / Tomcat), SQL, PL/SQL, and frontend technologies such as Vue.js, React.js, and modern frameworks (e.g., Material-UI, Bootstrap 5);
- Experience with containerisation technologies (e.g., Docker, Kubernetes) and microservices architecture would be an advantage;
- Solid understanding of DevOps practices and tools, including CI/CD pipelines, version control, automated testing, and deployment automation would be an advantage;
- Solid understanding of UI/UX design principles to create intuitive and engaging user experiences across digital platforms;
- Knowledge of the Ellucian Banner ERP system is a strong plus;
- Experience in developing and implementing AI/ML algorithms to enhance system capabilities and user experience would be an advantage;
- Excellent command of English and Chinese, with the ability to manage multiple tasks, work independently, and think proactively; and
- Strong analytical, problem-solving and interpersonal skills; and be a good team player.

Applicants who have responded to the previous advertisement (Ref: 2600532) for the same position are under consideration and need not re-apply.

Salary will be commensurate with qualifications and experience.

Initial appointment will be made on a fixed-term contract. Fringe benefits include the University's Voluntary Contributions to MPF Scheme or a contract-end lump sum payment (totaling up to 10% of the basic salary), leave, medical and dental benefits. The appointee will hold a substantive rank of Computer Officer in the University.

The University only accepts and considers applications submitted online for this post. Applicants should complete the [online application form](#) and upload a full CV on or before **14 August 2026**. Applications which are incomplete or without the required documents may not be considered. Personal data provided by applicants will be used for recruitment and other employment-related purposes. For details of the Personal Information Collection Statement, please refer to <http://www.eduhk.hk/jobsopp/index.php?glang=en>.

All applications will be treated in strict confidence. Only those who are shortlisted will be contacted. The University reserves the right not to fill the position(s) advertised.

Further information about the University is available at <http://www.eduhk.hk>.

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