

IT Manager (Network Services) (Ref: 2600041)

Office of the Chief Information Officer

The Office of the Chief Information Officer (<https://www.eduhk.hk/ocio>) provides essential IT services supporting the University's teaching, learning, research and administrative activities with a strong emphasis on staff development and professional growth. We are seeking an experienced and committed **IT Manager** to join our Network Services Team and contribute to the stability, security, and modernization of our enterprise infrastructure.

Key Responsibilities

In this role, the appointee will play a critical part in ensuring the reliability and scalability of core IT systems. He/She will be responsible for:

- Leading a team of technical staff, providing direction, coaching, workload planning, and performance management to ensure high-quality service delivery;
- Overseeing in-house databases (Oracle Exadata and MS SQL Server) administration, security and monitoring systems;
- Administering Oracle Access Manager (OAM) and Oracle Internet Directory (OID) systems;
- Managing the Oracle Data Guard disaster recovery;
- Executing Exadata database migration and upgrades for DEV, UAT, and PROD environments;
- Managing application servers (JBOSS and TOMCAT);
- Deploying applications via Jenkins and running SQL commands in collaboration with development teams;
- Administering cloud platforms such as AWS, Azure, or Alibaba Cloud, ensuring optimal provisioning, monitoring, and performance;
- Managing containerization and Kubernetes (K8s) environments for scalable, efficient application deployments; and
- Supporting DevOps operations including automation, monitoring, incident response, and enhancing CI/CD pipeline efficiency.

Qualifications

We welcome candidates who are passionate about building robust systems and driving modern IT practices. The ideal candidate should have:

- A recognized Bachelor's degree or above in Computer Science, Information Technology, Information Engineering, or related disciplines, with preferably 8 years of relevant post-qualification experience in a sizeable IT environment;
- Proven team leadership experience, including mentoring staff, coordinating work assignments, and ensuring effective team performance;
- Strong technical skills in Oracle Database support, OAM, OID, JBOSS, TOMCAT, server administration, and system programming;
- Experience with cloud platforms (AWS, Azure, GCP), containerization (Docker), and Kubernetes is advantageous;
- Experience in application server administration and Oracle Access Management systems is preferred;
- Familiarity with DevOps tools, automation, and CI/CD pipelines;
- Experience in using AI and/or agentic AI for process automation would be a strong plus; and
- Strong analytical, problem-solving, and interpersonal skills; proficiency in English and Chinese; and the ability to work proactively, independently, and as part of a team.

Applicants who have responded to the previous advertisements (Ref: 2501073, 2501199 and 2501278) for the same position are under consideration and need not re-apply.

Salary will be commensurate with qualifications and experience.

Initial appointment will be made on a fixed-term contract. Fringe benefits include the University's Voluntary Contributions to MPF Scheme or a contract-end lump sum payment (totaling up to 10% of the basic salary), leave, medical and dental benefits. The appointee will hold a substantive rank of Computer Officer in the University.

The University only accepts and considers applications submitted online for this post. Applicants should complete the [online application form](#) and upload a full CV on or before **5 February 2026**. Applications which are incomplete or without the required documents may not be considered. Personal data provided by applicants will be used for recruitment and other employment-related purposes. For details of the Personal Information Collection Statement, please refer to <http://www.eduhk.hk/jobsopp/index.php?glang=en>.

All applications will be treated in strict confidence. Only those who are shortlisted will be contacted. The University reserves the right not to fill the position(s) advertised.

Further information about the University is available at <http://www.eduhk.hk>.

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