

## Assistant IT Manager (Network Services) (Ref: 2501073) Office of the Chief Information Officer

The Office of the Chief Information Officer (<a href="https://www.eduhk.hk/ocio">https://www.eduhk.hk/ocio</a>) provides quality services to support all central information systems in support of teaching, learning, research and administration and places emphasis on staff's career/professional development. The Office is looking for quality professionals to fill the post.

The appointee will be assigned to the Network Services Team. Duties include:

- System and database administration for In-House Database, JBOSS, TOMCAT, and Oracle Application Server Systems;
- System and database administration for the Oracle Database Guard (DR Solution);
- Project coordination and technical support for the implementation of database security and monitoring systems;
- Exadata DB Migration & Upgrade for DEV, UAT, and PROD;
- Deploying applications via Jenkins and running SQL commands as requested by development teams;
- Cloud service administration (such as AWS, Azure, or Alibaba Cloud), including provisioning, monitoring, and optimizing cloud resources for scalability and reliability;
- Containerization and Kubernetes (K8s) management, including deploying, scaling, and maintaining applications in containerized environments; and
- DevOps operations such as implementing automation for deployment, monitoring, and incident response, and collaborating with development teams to ensure CI/CD pipeline efficiency and system reliability.

The following are the requirements for the position:

- A recognized Bachelor's Degree or above in Computer Science, Information Technology, Information Engineering, or related disciplines;
- Strong technical skills in Oracle Database, system programming, and server administration;
- Preferably a minimum of three years of experience in Oracle Database support;
- Experience with cloud service platforms (e.g., AWS, Azure, or GCP), containerization (Docker), and Kubernetes would be an advantage;
- Experience in application server administration and Oracle Access Management System would be an advantage;
- Familiarity with DevOps operations, automation tools, and CI/CD pipelines;
- Good problem-solving, analytical, and interpersonal skills;
- Proficiency in English and Chinese; and
- Ability to handle multiple tasks simultaneously, work proactively and independently, and be a good team player.

Salary will be commensurate with qualifications and experience.

Initial appointment will be made on a fixed-term contract. Fringe benefits include the University's Voluntary Contributions to MPF Scheme or a contract-end lump sum payment (totaling up to 10% of the basic salary), leave, medical and dental benefits. The appointee will hold a substantive rank of Assistant Computer Officer in the University.

The University only accepts and considers applications submitted online for this post. Applicants should complete the <u>online application form</u> and upload a full CV on or before **23 October 2025**. Applications which are incomplete or without the required documents may not be considered. Personal data provided by applicants will be used for recruitment and other employment-related purposes. For details of the Personal Information Collection Statement, please refer to <a href="http://www.eduhk.hk/jobsopp/index.php?glang=en">http://www.eduhk.hk/jobsopp/index.php?glang=en</a>.

All applications will be treated in strict confidence. Only those who are shortlisted will be contacted. The University reserves the right not to fill the position(s) advertised.

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Further information about the University is available at http://www.eduhk.hk.

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