The Fourth International Conference on Social Policy and Governance Innovation

Innovation in Social Service Delivery

2016
24-25 November
(Thu-fri)

Support journal: Journal of Asian Public Policy

Co-Host Units:

Division of Graduate Studies
Lingnan University
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# The Fourth International Conference on Social Policy and Governance Innovation:
## Innovation in Social Service Delivery

**November 24 and 25, 2016**  
**HONG KONG**

## PROGRAM

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<th>Date / Time</th>
<th>Activities</th>
<th>Venue</th>
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<tr>
<td><strong>Nov 23 (Wed)</strong></td>
<td>Arrival to Hong Kong and Check in at 15F, Regal Riverside Shatin (RHH) at or after 2:00 pm</td>
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<td><strong>Nov 24 (Thur)</strong></td>
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<tr>
<td>6:00–8:00 am</td>
<td>Breakfast</td>
<td>L’eau Resturant, 4/F, RHH</td>
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<tr>
<td>8:10–8:15 am</td>
<td>Leave for The Education University of Hong Kong (EdUHK)</td>
<td>Assembly at RHH Lobby</td>
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<tr>
<td>8:30–9:20</td>
<td>Registration</td>
<td>Council Chamber, 4/F, Cho Kwai Chee Foundation Building (CKCFB), EdUHK</td>
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<tr>
<td>9:20–9:45</td>
<td><strong>Opening Ceremony and Group Photo</strong></td>
<td>Council Chamber, 4/F, CKCFB, EdUHK</td>
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<td>Emcee by Dr Alex Jingwei He, Associate Head (Research and Development), Department of Asian and Policy Studies (APS), EdUHK</td>
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<td><em>Prof Stephen Yan-leung Cheung</em>, BBS, JP, President and Chair Professor of Public Policy, The Education University of Hong Kong</td>
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<td><em>Dr Jin Jiang</em>, representing Prof Ka Ho Mok, Vice President and Chair Professor of Comparative Policy, Lingnan University</td>
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<td><em>Prof Zhiqiang Wang</em>, Managing Director, Research Center for Social Governance, School of Public Administration, South China University of Technology</td>
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<tr>
<td>9:45–10:00</td>
<td>Tea Break</td>
<td>University’s Reception, G/F, CKCFB, EdUHK</td>
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<tr>
<td>10:00–12:00</td>
<td>-- Plenary Session # 1</td>
<td>Council Chamber, 4/F, CKCFB, EdUHK</td>
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<td>Chair: Dr Alex Jingwei He, Associate Head (Research and Development) and Associate Professor, APS, EdUHK</td>
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<tr>
<td>12:00–13:30</td>
<td>Lunch</td>
<td>University’s Reception, G/F, CKCFB, EdUHK</td>
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<tr>
<td>13:30–15:30</td>
<td><strong>Panel Sessions</strong>&lt;br&gt; <strong>Panel # 1 Poverty and Social Protection</strong>&lt;br&gt;Chair: Dr Kelvin Chi-kin Cheung, Associate Head (Teaching and Learning) and Assistant Professor, APS, EdUHK&lt;br&gt; <strong>Panel # 2 Health Care</strong>&lt;br&gt;Chair: Dr Alex Lih-shing Chan, Lecturer, APS, EdUHK</td>
<td>Council Chamber, 4/F; CKCFB, EdUHK</td>
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<td>15:30–15:45</td>
<td>Tea Break</td>
<td>University’s Reception, G/F; CKCFB, EdUHK</td>
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<td>15:45–17:45</td>
<td><strong>Panel Sessions</strong>&lt;br&gt; <strong>Panel # 3 Immigration and Family</strong>&lt;br&gt;Chair: Dr Lake Ching-wu Lui, Assistant Professor, APS, EdUHK&lt;br&gt; <strong>Panel # 4 Technological Innovations</strong>&lt;br&gt;Chair: Dr Alfred Muluan Wu, Assistant Professor, APS, EdUHK</td>
<td>Council Chamber, 4/F; CKCFB, EdUHK</td>
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<tr>
<td>18:00–19:30</td>
<td>Dinner</td>
<td>Chinese Restaurant, EdUHK</td>
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<td>19:30</td>
<td>Leave EdUHK to RHH</td>
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**Nov 25 (Fri)**

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<th>Time</th>
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<tr>
<td>6:00–7:45</td>
<td>Breakfast</td>
<td>L’eau Restaurant, 4/F, RHH</td>
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<tr>
<td>7:45</td>
<td>Leave for Lingnan University (LU)</td>
<td>Assembly at RHH lobby</td>
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<tr>
<td>9:00–9:20</td>
<td><strong>Welcome Session</strong>&lt;br&gt;Prof Ka Ho Mok, Vice President and Chair Professor of Comparative Policy, Lingnan University</td>
<td>Paul S. Lam Conference Centre, 3/F, Amenities Building, LU</td>
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<tr>
<td>9:20–10:40</td>
<td><strong>Plenary Session # 2</strong>&lt;br&gt;Chair: Dr Stefan Kühner, Assistant Professor, Department of Sociology and Social Policy, Lingnan University</td>
<td>Paul S. Lam Conference Centre, 3/F, Amenities Building, LU</td>
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<td>10:40–10:50</td>
<td>Tea Break</td>
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<td>10:50–12:40</td>
<td><strong>Panel Sessions</strong>&lt;br&gt; <strong>Panel # 5 Social Services and Social Care</strong>&lt;br&gt;Chair: Dr Zhuoyi Wen, Research Assistant Professor, Asia-Pacific Institute of Ageing Studies, Lingnan University&lt;br&gt; <strong>Panel # 6 Social Enterprise and Organizational Reform</strong>&lt;br&gt;Chair: Dr Stefan Kühner, Assistant Professor, Department of Sociology and Social Policy, Lingnan University&lt;br&gt; <strong>Panel # 7 Governance and Regulation</strong>&lt;br&gt;Chair: Prof Ki Nan Jin, Director, Yonsei Institute of Health and Welfare, Yonsei University</td>
<td>Rm 310, 3/F, Amenities Building, LU; Paul S. Lam Conference Centre, 3/F, Amenities Building, LU; Rm 309, 3/F, Amenities Building, LU</td>
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<td>12:40–14:00</td>
<td>Lunch</td>
<td>Lingnan House Chinese Restaurant, 2/F, Amenities Building, LU</td>
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<td>14:00–15:50</td>
<td><strong>Panel Sessions</strong></td>
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<td>Panel # 8 Public Private Partnership and Organizational</td>
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<td>Reform</td>
<td>Paul S. Lam Conference Centre, 3/F, Amenities Building, LU</td>
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<td>Chair: <em>Dr Chelsea Chia-chen Chou</em>, Assistant Professor,</td>
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<td>Graduate Institute of National Development, National</td>
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<td>Taiwan University</td>
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<td>Panel # 9 Postgraduate Panel</td>
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<td>Chair: <em>Dr Jin Jiang</em>, Research Assistant Professor, Asia-</td>
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<td>Pacific Institute of Ageing Studies, Lingnan University</td>
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<td>15:50–16:00</td>
<td>Tea Break</td>
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<tr>
<td>16:00–16:15</td>
<td>Closing Ceremony</td>
<td>Paul S. Lam Conference Centre, 3/F, Amenities Building, LU</td>
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<tr>
<td>16:30</td>
<td>Leave LU to RHH</td>
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<tr>
<td>Nov 26 (Sat)</td>
<td>Check out RHH</td>
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Presentation Schedule
November 24 2016

10:00-12:00

Plenary Session #1
Chair: Dr Alex Jingwei He, Associate Head (Research and Development) and Associate Professor, Department of Asian and Policy Studies, EdUHK
Venue: Council Chamber, 4F, Cho Kwai Chee Foundation Building, EdUHK

10:00-10:25
Provision of Public and Social Services in European Countries: Between Government and Governance
Hellmut Wollmann, Professor Emeritus, Institute of Social Science, Humboldt University, Germany

10:25-10:50
Innovations in Health Care: Trends and Lessons for Social Service Delivery
Ki Nam Jin, Yonsei University, South Korea

10:50-11:15
Outreaching as an Innovation in Singapore's Social Service Delivery
Wai-keung Chung, Singapore Management University, Singapore

11:15-11:40
Income Poor, Material Deprivation and Health of Hong Kong Older Persons
Kee-lee Chou, Head and Chair Professor of Social Policy, Department of Asian and Policy Studies, EdUHK

11:40-12:00
Q&A

13:30 - 15:30

Panel #1: Poverty and Social Protection
Chair: Dr Kelvin Chi-kin Cheung, Associate Head (Teaching and Learning) and Assistant Professor, Department of Asian and Policy Studies, EdUHK
Venue: Council Chamber, 4/F, Cho Kwai Chee Foundation Building, EdUHK
Patterns and Mechanisms of In-Work Poverty in Japan and Taiwan
Chung-Yang Yeh, Academia Sinica, Taiwan

Bringing Enterprise Back In: A Reflection on the Delivery of Community Welfare Services in China
King-lun Ngok and Ping Fang, Sun Yat-sen University, China

Social Funds and Poverty Reduction in the Eastern Europe and East Asia
Karel Čada, Charles University in Prague, Czech Republic

The Debate on Retirement Protection in Hong Kong: A Study of Changing Welfare Ideology
Vera Wing-han Yuen, The University of Hong Kong, HK

Expenditure-based Approach to the Relative Poverty Method-A Proposal on the Formulation of Social Assistance Payments
Dicky Wai Leung Lai, Macao Polytechnic Institute, Macao

Panel #2: Health Care
Chair: Dr Alex Lih-shing Chan, Lecturer, Department of Asian and Policy Studies, EdUHK
Venue: University’s Reception, G/F, Cho Kwai Chee Foundation Building, EdUHK

Building Citizen Trust through Co-production of Health-related Services: A Comparative Case Study of Urban and Rural Communities in Northeast Thailand
Tatchalerm Sudhipongpracha, Thammasat University, Thailand
Achakorn Woogpreedee, National Institute of Development Administration, Thailand

Analysis of Current Situation and Influencing Factor of Medical Disputes among Different Levels of Medical Institutional Settings in Xiamen of China: A Cross-sectional Survey
Liangwen Zhang, Yanbing Zeng, Ya Fang, Xiamen University, China
Guanhua Yao, Xiamen City Health and Family Planning Commission, China

Building Integrated Delivery System (IDS): Comparing Health-care Reforms in Norway and China
Lisheng Dong, Chinese Academy of Social Sciences, China
Tom Christensen, University of Oslo, Norway
Qun Cui, Party School of Tsing Tao, China
Health Governance for Thai Vulnerable Group: Evidence from Principles of State
Thammarat Marohabutr, Mahidol University, Thailand

The Utilization and Cost of Inpatient Care and Their Influencing Factors among the Elderly in China
Lele Chen, Yanbing Zeng, Ya Fang, Xiamen University, China

15:45 - 17:45

Panel #3: Immigration and Family
Chair: Dr Lake Ching-wu Lui, Assistant Professor, Department of Asian and Policy Studies, EdUHK
Venue: Council Chamber, 4/F, Cho Kwai Chee Foundation Building, EdUHK

Why Do South Korea and Taiwan Diverge in Family Policy? Female Employment, Gender Roles, and Policy Formation
Hyunwook Cheng and Shih-Jiunn Shi, National Taiwan University, Taiwan

Defamilisation and Leave Policies - A Comparative Study of 16 East Asian and non-East Asian Welfare Systems
Ruby Chau and Liam Foster, The University of Sheffield, UK
Sam W K Yu, Hong Kong Baptist University, HK

Attitudes toward New Immigrants from Mainland China in Hong Kong
Siu-yau Lee and Kee-lee Chou, The Education University of Hong Kong, HK

Supervisor Support’s Impact on Family Friendly Policies
Lina Vyas and Kee-lee Chou, The Education University of Hong Kong, HK

Upward Earnings Mobility Starts to Improve in Hong Kong? A Study Based on Census Data
Willy Kai-wai Huang, The Education University of Hong Kong, HK
Lok-sang Ho, Chu Hai College of Higher Education, HK
Xiangdong Wei, Lingnan University, HK
Panel #4: Technological Innovations
Chair: Dr Alfred Muluan Wu, Assistant Professor, Department of Asian and Policy Studies, EdUHK
Venue: University’s Reception, G/F, Cho Kwai Chee Foundation Building, EdUHK

The Horizontal Delivery of Farmland Ecological Service among Local Governments and its Valuation Estimation: Experience from Wuhan Metropolitan Area, China
Xin Yang, Yin-ying Cai and An-lu Zhang, Huazhong Agricultural University, China

Research on Urban Lifeline Systems Planning on Coastal City, Guangdong Province under the Background of Typhoon
Dinghua Zhang, Jiayi Li and Yunru Kong, South China University of Technology, China

Price Management of Traffic Congestion: Hong Kong’s Cross-harbor Tunnels
Chi-keung Woo, The Education University of Hong Kong, HK

Conflicts of Interests and Resolutions in Compensating Relocation of Mining Industries
Zhiqiang Wang and Yi Wang, South China University of Technology, China

November 25 2016

9:20 -10:40

Plenary Session #2
Paul S. Lam Conference Centre, 3/F, Amenities Building, Lingnan University
Chair: Dr Stefan Kühner, Assistant Professor, Department of Sociology and Social Policy, Lingnan University

9:20-9:40
The Imperative to Serve the People: Shifting Contexts, New Opportunities, Constraining Legacies
Matthias Stepan, Mercator Institute for China Studies, Germany

9:40-10:00
Gradual Policy Change for Social Service Innovation: Development of Privatization and Outsourcing Measures for Childcare Policy in Japan
Susumu Nishioka, Tohoku University, Japan
10:00-10:20
When Reforms of Public Service Delivery Renew Problems: A Comparative Study on Digitalization of Public Administration
Paola Piras, University of Cagliari, Italy
Hiroko Kudo, Chuo University, Japan

10:20-10:40
Q & A

10:50-12:40
Panel #5 Social Services and Social Care
Chair: Dr Zhuoyi Wen, Research Assistant Professor, Asia-Pacific Institute of Ageing Studies, Lingnan University
Venue: Room 310, 3/F, Amenities Building, Lingnan University

Rise and Decline of Social Services in Pearl River Delta: Impacts and Implications for Delivery
Wing-kit Chan, Sun Yat-sen University, China

The Development of the Marketization of Elderly Care in England and Japan: The Structure and the Impact of the Quasi-Market Mechanism
Kimiko Nagasawa, University of Kochi, Japan

The Status and Effectiveness of Hierarchical Medical Mode about Chronic Diseases in Xiamen, China: a Cross-sectional Survey
Yanbing Zeng, Lele Chen, Ya Fang, Xiamen University, China
Wei Sun, Xiamen City Health and Family Planning Commission, China

What Can China Learn from Japan's Community Care System? The Comparative Study of Integrated Community Care in China and Japan
Lei Zhang and Dan Fan, Southwest University of Finance and Economics, China

Jin Jiang, Lingnan University, HK
Jiwei Qian, National University of Singapore, Singapore
Zhuoyi Wen, Lingnan University, HK
Panel #6: Social Enterprise and Organizational Reform
Chair: Dr Stefan Kühner, Assistant Professor, Department of Sociology and Social Policy, Lingnan University
Venue: Paul S. Lam Conference Centre, 3/F, Amenities Building, Lingnan University

The Paradox of Integration: Work-Integration Social Enterprises (WISE) and Productivist Welfare Regime in Hong Kong
Haijing Dai, The Chinese University of Hong Kong, HK

Social Innovation in the District Council, Hong Kong
Gary Tang, The Chinese University of Hong Kong, HK
Raymond Yuen, Lingnan University, HK
Chi-kit Chan, Hang Seng Management College, HK

Hong Kong Non-Governmental Welfare Organisations in China: Services, Challenges and Opportunities
Ka Ho Mok, Lingnan University, HK

Panel #7 Governance and Regulation
Chair: Prof Ki Nan Jin, Professor, Yonsei Institute of Health and Welfare, Yonsei University
Venue: Room 309, 3/F, Amenities Building, Lingnan University

Debating Decentralization: Analysis of Variation in Public Services in China
Jessica C Teets, Middlebury College, US
Xicong Chen, Jilin University, China and George Mason University, US
Junbo Yu, Jilin University, China and West Virginia University, US

The End of Consumerism? Limitations of Market Governance and the Search for Collaborative Governance in Long-term Care Services in Japan
Koichi Hiraoka, Ochanomizu University, Japan

The Perceived Quality of Social Governance in China: The Result of the Wave 4th China Survey
Chelsea Chia-chen Chou, National Taiwan University, Taiwan
Factors Affecting the Policy Process in Local Government in Vietnam, the Case of Low-income Housing Policy in Da Nang City from 2005-2013
Vy Thi Ha Nguyen, Amanda Wolf and Robert Laking, Victoria University of Wellington, New Zealand

How the Haze Pollution Gets Regulated in China? A Comparative Case Study on X City's Action Network
Bo Yan, Xi’an Jiaotong University, China

Panel #8 Public Private Partnership and Organizational Reform
Chair: Dr Chelsea Chia-chen Chou, Assistant Professor, Graduate Institute of National Development, National Taiwan University
Venue: Paul S. Lam Conference Centre, 3/F, Amenities Building, Lingnan University

Public-Private Partnership in Competency Enhancement in Social Work
Ok-Kyung Yang, Sophia Lee, Sewa Im, Seok-yung Choi and Shin-hye Na, Ewha Womans University, South Korea

Problems and Challenges in Public-private Partnership (PPP) Projects in the Philippines: The Case of PPP/BOT-Public Markets
Jack Benlot Isolana, Mindanao State University, the Philippines

A Model of Felt Responsibility for Change in Public Organizations
Jesse William Campbell, Incheon National University, South Korea

Integrated Approach to Social Services Delivery: Some Evidences from Central and Eastern European Countries
Izolda Bokszczanin, University of Warsaw, Poland

Regulating, Protecting or Activating? Exploring Disability Policy Ideal Types with Fuzzy Sets
Saung Eun Lee, University of York, UK
Stefan Kühner, Lingnan University, HK
Panel #9 Postgraduate Panel
Chair: Dr Jin Jiang, Research Assistant Professor, Asia-Pacific Institute of Ageing Studies, Lingnan University
Discussants: Ka Ho Mok, Ki Nam Jin, and Hellmut Wollmann
Venue: Room 310, 3/F, Amenities Building, Lingnan University

Reflections Based on the Current Reform of Social- and Health Care in Finland: Focus on the Ways Digitalization is Taken into Account
Raija Lėena Hannele Koskinen, University of Helsinki, Finland

Social Capital and Health Policy Implementation and Management: A Comparative Study of Two Rural Communities in Ghana
Padmore Adusei Amoah, Lingnan University, HK

The Importance of Income Levels on Family Relations and Life Perception among the Elderly in Diverse Welfare Regimes: A Comparative Study of China and the Nordic Countries
Birgitte Egeskov Jensen, Aalborg University and Sino-Danish Centre, Denmark

Accountability from Cyberspace? Scandal Exposure on the Internet and Official Governance in China
Yiran Li, The University of Hong Kong, HK

Managing Human Capital and Youth Transition in China
Yin Ma, Lingnan University, HK
General Information

Time limit of each presentation
Four to five presentations are included in each panel session. Panel chairs are responsible for time management.

Internet Access
EdUHK has joined the “Wi-Fi.HK” scheme in September 2014 to support the "City-wide Wi-Fi for the Public and Visitors” initiative of the HKSAR Government. Visitors can use the SSID “Wi-Fi.HK via EdUHK” to enjoy the free Wi-Fi service in public areas of the EdUHK.

For guests and visitors who do not have a valid EdUHK network account and password, this is the simplest way to get Internet connection over the EdUHK wireless network if you have the appropriate device, such as notebook, tablet or mobile phone with Wi-Fi capability. However, please note that using this connection method, data is not encrypted while transferring over the air. Users should not use public wireless network, which is not encrypted, for sensitive transactions.

Connection Procedures: (screen capture based on Windows 7 wireless connection utility)

1. Click the wireless connection icon on the task bar. Then it will scan for the available wireless network within your area.

2. From the pop-up window, select "Wi-Fi.hk via EdUHK" and click "Connect".
3. It will then start to connect to the wireless network.

4. Then it will prompt for additional action. Please click on it and it will start up a browser.

5. A welcome page will be shown. Please click "Accept" to accept the 'Terms of Use'.
6. Now you may surf the Internet over the EdUHK wireless network.

**Contact Person**

Miss Mandy Wong    (852) 5398 1631

Mr Huang Genghua   (852) 5988 4817

**Emergency Number**

In emergency situations, you can contact local police, ambulance service, fire service department and other emergency services by call 999.
Campus Map of The Education University of Hong Kong

Campus Map of Lingnan University
Hotel Information:

Regal Riverside Hotel Shatin
Address: 34-36 Tai Chung Kiu Road, Shatin, New Territories, Hong Kong
Tel: (852) 2649-7878
Fax: (852) 2637-4748
Email: info@riverside.regalhotel.com
Website: www.regalhotel.com/regal-riverside-hotel/en/home/home.html
Map & Directions: www.regalhotel.com/regal-riverside-hotel/en/about/location-information.html

Transportation Information between Hong Kong International Airport and the hotel (39.4 km)

Option 1: Hotel shuttle (~50 minute drive, cost HK$130)
   Shuttle schedule and booking: http://shuttle.regalhotel.com/default.aspx
   Pick up: Regal Airport Hotel, which is directly connected to the Hong Kong International Airport by an enclosed and air-conditioned link bridge. The hotel representatives at the airport service counter (Counter Number: B14) will assist you.

Option 2: Taxi (Red1 or Green Taxi, ~33 minute drive, cost HK$230~280)
   Taxi Station can be reached by the left-hand ramp outside the Arrivals Hall
   Most of the time, there will be airport staff helping you get a taxi. You can show the following address information (沙田麗豪酒店 in Chinese) to the staff and taxi driver.

Option 3: By Airbus A41 (~60 minute drive, cost HK$22.3)
   Frequency: every 20 minutes
   Operating hours: 06:00 – 24:00
   Payment: Exact payment (no changes) or pay by Octopus Card
   Bus schedules: http://m.kmb.hk/en/result.html?busno=a41#des
CALL FOR PAPERS

Special Issue at Journal of Asian Public Policy

Guest editors
Prof. Dr. Hellmut Wollmann, Humboldt University Berlin
Dr He Jingwei Alex, the Education University of Hong Kong

The special issue of the Journal of Asian Public Policy (JAPP), which is expected to be reprinted as a Routledge book after its publication in the Journal, is meant to comprise selected high quality papers presented at the International Conference as well as articles whose authors might not be able to attend the Conference. In line with the Conference “call for papers”, the articles shall address “innovative” practices and approaches in the field of social services provision (long-term care, social work, public housing, health care, etc.).

In many countries, social services provision has seen major developments and shifts during the past three or four decades. Since the 1980s, following the advances of neo-liberal policies and New Public Management concepts, common trends can be observed in various dimensions: decentralization of pertinent tasks and responsibilities, “marketization” and “privatization”. In the more recent development, in the reaction to the economic downturn, retrenchment and financial austerity measures, different, in part conflicting, developments have taken shape, including stepped-up “privatization”, “remunipalization” and (re-)emergence of “civil society” type actor involvement.

In addressing these developments, the special issue of JAPP will preferably select article which, instead of limiting themselves to single-country accounts, would seek an explicitly comparative perspective. This might be realized by “comparing” more than one Asian country. In a conceptually more ambitious outreach such called for articles might “compare” countries in a still wider regional, for instance, “European/Asian” dimension. We are aware that either of the comparative approaches poses great challenges, but going beyond single-country analyses would turn the envisaged special issue of JAPP into a truly innovative publication.

Should you be interested in this publication scheme, please contact Prof. Dr. Hellmut Wollmann, Humboldt University Berlin at hellmut.wollmann@rz.hu-berlin.de and Dr He Jingwei Alex, the Education University of Hong Kong at jwhe@eduhk.hk. Preliminary draft of full paper should be submitted by December 20 2016.