

Self-financed Taught Postgraduate Programmes

Frequently Asked Questions (FAQs) – For Applicants

I) Submission of Application

Probity Requirements: Other than the application fee, applicants are not required to pay any additional fees during the application process. Please be reminded not to offer any advantage to any EdUHK staff, officer, employee, and/or any person involved in the admission process at EdUHK in connection with any application. Otherwise, you may commit serious criminal offences under [Prevention of Bribery Ordinance](#) (Cap. 201 of the laws of Hong Kong), which is punishable by imprisonment.

EdUHK, has not collaborated with any agency in Mainland China or Hong Kong on admission, and does not encourage students to entrust their applications to any third-party agents and we always contact applicants directly on updates regarding the applications. You must complete and submit your own application via the EdUHK online admissions system and provide your own personal and contact details. Please refer to the official EdUHK channels, such as programme websites and the admissions system, for the required information to complete your application.

TIPS:

* To avoid delay in response to your enquiries, please use your **registered email address** and always quote your **application number, full name in English and programme applied** in your communications with the University.

* For programmes administered by the Graduate School, please contact the Graduate School directly at gradsch@eduhk.hk regarding your application enquiries.

Application Information

Postgraduate Website

1. Where can I obtain application information and admission requirements of the postgraduate programmes?

You may visit our [Postgraduate Website](#) to view the postgraduate programme information, admission requirements, application deadlines, and required supporting documents, etc.

Some programs may stipulate additional requirements for admissions. For more information on the programme-specific admission requirements, please refer to the [individual programme website](#) for details.

Admission Schedules

2. How many intakes are there in an academic year and when is the application deadline?

The majority of our postgraduate programmes accept September intake only. Nevertheless, some programmes may accept both January and September intakes. Please refer to our [Postgraduate Website](#) for the most updated information.

3. Does the University accept late applications after the deadline?

We operate a rolling admission process for a majority of programmes, which means the sooner you apply, the sooner your application will be considered. You are therefore strongly advised to submit a full application before the main round application deadline.

Late applications may also be accepted at the University's discretion, but priority of admission will be given to applications received before the main round application deadline.

Tuition Fees

4. What are the tuition fees and payment schedules?

Tuition fees vary for each programme, please visit [individual programme website](#) for details.

Your paid admission acceptance fee will be converted into part of your tuition fee for the first semester. The tuition fee payment deadline is normally scheduled for October and February each year. The payment details will be conveyed to you by our Finance Office after the programme commencement.

Choice of Programme

Application for More than One Programme

5. Can I apply for more than one master's degree programme?

Yes, you may submit more than one application and pay the application fee for each programme that you apply for.

Each application will be considered by the respective Programme Team on an individual basis. You are only required to upload one set of supporting documents for the same programme type, therefore please make use of the file name to specify the purpose of your submitted documents if needed.

However, if you were admitted by more than one programmes, you will only be allowed to enroll in one programme.

Master Programmes Vs PGDE

6. If I want to become a registered teacher in primary / secondary schools in Hong Kong, shall I choose master's degree programmes or PGDE?

Our master's degree programmes are academic degrees which aim to equip students with the knowledge and skills of their chosen area. They are not teacher education programmes. If you want to become a registered teacher with professional qualification to teach in Hong Kong, you should apply for PGDE. Please visit [PGDE website](#) for details.

Distance Learning Programme

7. Is there any postgraduate programme conducted in distance learning?

Most of our postgraduate programmes are conducted face-to-face except the Executive Master of Arts in International Educational Leadership and Change (IELC). The courses are delivered by distance education. Please visit the [IELC website](#) for details.

Scholarship / Studentship

8. Can I apply for scholarship or studentship?

Some of our postgraduate programmes offer entrance scholarship to new students. Please visit [individual programme website](#) or the [Graduate School's website](#) for details.

- The Scholarship for Teachers (Pursuit of Master's Degree Programmes): Please visit [EDB's website](#).
- The Targeted Taught Postgraduate Programmes Fellowships Scheme: Please visit [Graduate School's website](#).

Entrance Requirements

General Entrance Requirements

9. What are the entrance requirements for admission to postgraduate programmes?

To be eligible for admission to our postgraduate programmes, applicants should normally:

- have a recognized Bachelor's / Master's degree qualification or above; and
- fulfill the English language requirements.

Please refer to our the [General Entrance Requirement](#) for details.

English Language Requirements

10. What are the English language proficiency requirements for admission to postgraduate programmes?

English proficiency is one of the key University's admission requirements for most of the postgraduate programmes. Applicants are highly recommended to take either IELTS or TOEFL, unless his/her entrance qualification is solely obtained from an institution in an English-speaking system. Please refer to the [General Entrance Requirement](#) for details.

Individual programme / subject may have different English language requirements. Please visit the [individual programme website](#) for details.

11. Which master's programmes are exempted from English language requirement?

Please refer to this [link](#) for the programmes which are exempted from English language requirement.

Documents to be Submitted

Submission of Supporting Documents

12. What kinds of documents will I need to submit in support of my application?

To facilitate preliminary assessment, you should upload the following documents to your online application account:

- Scanned copy of your academic qualification(s);
- English language test report(s); and
- Other supporting document(s) as specified by individual programme.

TIPS:

* Please refer to [Submission of Supporting Documents](#) for details.

* Please make use of the file names to indicate your uploaded documents, for example, "Bachelor degree certificate" instead of "Wechat_image_20240101123456789".

The University reserves the right to request you to apply for official transcripts (either electronic transcript or hardcopy) and / or language test reports to be sent directly to EdUHK from the issuing universities / authorities before confirming your admission offer and upon programme registration.

13. I cannot upload the supporting documents, what should I do?

- Use a different internet browser and disable any pop-up blocker
- Check the file sizes of your documents and account capacity

Maximum File Capacity	25 MB in total; 4 MB for each file
File Format	pdf, gif, jpg and MS word only

TIPS:

* If the total file size exceeds the permitted limit, please reduce the file size (e.g. reduce resolution).

* Please upload only those documents which are useful for our consideration of your application.

14. Can I update / delete supporting documents after submitting the application?

You are **not** allowed to delete any uploaded documents after submission. Alternatively, please upload the updated version of your documents with a clear indication in the file name.

Referee's Reports / Reference Letters

15. Do I need to submit any referee's report / study statement / research proposal / artwork portfolio in support of my application?

Some programmes may require applicants to provide the above documents. Please click [HERE](#) for details.

Pending Examination Grade

16. My IELTS / TOEFL / CET6 / Putonghua test report will be available later. Can I submit my application first?

Please check the box "Grade/Score Pending" of the relevant test in the "Examination Results" section if you have any pending grade for the examination record(s) when submitting your application.

Once the results are available, please uncheck the box, fill in the grade, and upload a copy of the test report as soon as possible.

TIPS:

* Please note that the language test results are crucial for your application. We operate a rolling admission process, it is highly recommended that you take the relevant test and obtain a valid test result as early as possible.

Translation of Documents

17. My official supporting document is not in English or Chinese. Do I need to translate my academic documents into English?

Certificates and transcripts, which are not in English or Chinese, should be accompanied by an official certified translation in English.

Online Application Procedures

EdUHK Online Application System

18. How to apply for a postgraduate programme at EdUHK?

Please submit your application through our [Online Application System](#). Each applicant should create **only one** application account.

19. How do I create an application account?

Here are the suggested steps:

- i) Input your
 - a. HKID (*for local applicants*) / Mainland ID (*for mainland applicants*) / Passport Number (*for other applicants*);
 - b. Surname, Given Name, Date of Birth according to your identity document; and
 - c. Email (*This email will be used for communications with EdUHK*);
- ii) Press "Continue" button and you will go to the next page to create an account;
- iii) Input a "Login ID" and a "PIN" which are case sensitive (*You must use this information in order to login your account*).

When your application account is created, please proceed to submit your application. Please refer to the [Online Application - Guided Tour](#) for details.

Choice of Programme Type and Admission Term

20. The programme for which I want to apply is not available in the online system. What can I do?

Please visit our [Postgraduate Website](#) to check the application type of your chosen programme and see if it is currently open for applications.

If you wish to apply for our Taught Master's programmes, please select as follows:

Application Type	Admission Term	Admission Intake
Taught Postgraduate	SUMMER SEMESTER, (START OF) 2025-26	Summer Intake
	SEMESTER 1, 2025-26	September Intake
	SEMESTER 2, 2025-26	January Intake

Application Acknowledgement and Application Number

21. How do I know if my application is successfully submitted?

Once you have submitted an application, you will receive an application acknowledgement through email which contains your **Application Number**. The acknowledgement email sometimes goes to your Junk/Spam mail box, please check your message there as well.

If you do not receive any acknowledgement, your application is incomplete and please login again to complete the submission.

Updating Information after Submission

22. Can I change my information after submitting the application?

You can make the following changes through the online application system after submission:

- Update the email address, contact number(s) and correspondence address
- Update the pending examination grades (by unchecking the pending button)
- Update the pending final GPA (by unchecking the pending button)
- Upload additional supporting documents
- Add new referees

Please ensure all the information given in the online application system in support of your application are accurate and complete. Your application will not be considered if there are any omission or misrepresentation of information.

If you want to amend personally identifiable information such as English name, Chinese name, HKID number or academic qualifications, please provide documentary proof and evidence in support of your change.

Change of Programme / Subject after Submission

23. Can I change my applied programme / subject / specialisation after submitting the application?

Change of Programme

Change of programme choice is not allowed after submission. Please submit a separate application and pay the application fee through the online application system.

Change of Subject / Specialisation

Please submit a request to the Registry by [email](#). Changes will only be considered in special circumstances.

Forget Password

24. If I forget my password, what should I do?

Scenario	Action
Forget PIN	Please click “forget PIN” to reset your PIN. A new PIN will be sent to your registered email account.
Login ID & PIN not match	You will be asked to provide your Date of Birth to verify your login ID.
Forget both login ID & PIN	Please contact the Registry by email through your registered email account.

Unlock User Account

25. My account is locked. What should I do?

To protect your personal information, please use your **registered email account** to send a request to the Registry (tpgadmission@eduhk.hk) and quote your Login ID for verification. You will be given a new PIN via email.

Technical Problems

26. What should I do if I have some problems in the use of browser?

Please try to clear your network cache according to the following steps and try again:

Tools → Internet Options → Under the tab General, browsing history, click Delete → Check Temporary Internet Files, Cookies, History, Form data → Press Delete.

Please note that the Online Application System is best viewed with Chrome v.87, Firefox v.83 and Edge v.44 on Windows 10.

Application Fee

27. How much is the application fee?

Application fee for local and non-local applicants is HK\$150 and HK\$300 (per programme choice) respectively. Application fee once paid is non-refundable and non-transferable unless the programme you have applied is cancelled by the University.

Please refer to "[How to Submit Application Fee](#)" for the procedures.

Payment Methods

28. How do I pay the application fee?

When you proceed to the "Payment" page, application fee can be paid by:

	Online Payment	<u>Other Payment Methods</u>
Payment Methods	<ul style="list-style-type: none">• Visa / Master credit card;• UnionPay; or• Alipay or WeChat Pay.	<ul style="list-style-type: none">• Bank deposit / ATM in Hong Kong; or• T/T remittance from overseas.
Procedures	Please follow the website instructions to pay.	<ol style="list-style-type: none">i) Fill in the payment method in the appropriate space; andii) Quote your Application Number on the payment receipt for identification. Then, upload the payment receipt onto your account and select the file type "Payment Proof (Application Fee)".
Application Status will be	Submitted [^]	Submitted

^ If “Online Payment Failed” is indicated, please login your application account again after 60 minutes and try again to complete the payment procedures. Sometimes, unsuccessful payment may be due to circumstances such as:

- Your credit card has already exceeded credit limit; or
- There is system interruption during your payment process.

29. I have paid the application fee twice for the same programme due to system interruption. Can I get a refund for the excessive application fee?

Normally the additional payment is being captured by your card issuing / transaction bank. Please check with your card issuing / transaction bank for the procedure of refund.

Refund of Application Fee

30. If I withdraw my application, can I get a refund of the paid application fee?

The application fee is non-refundable and non-transferable unless the programme you have applied is cancelled by the University.

II) Processing of Applications

Admission Interviews

Invitation for Interview / Test

31. Do I need to attend an interview?

Only shortlisted applicants will receive the interview appointments via email or phone. Some applicants may receive a direct offer without admission interview / test.

Interview details will be conveyed to you by the respective Programme Team. Please check your **registered email account** regularly after submission of application.

Application Results

Announcement of Results

32. When will I be informed of the application result?

- Successful applicants will receive individual offer acknowledgement **by email**. Please check your registered email account regularly after submission of application.
- You may also login your application account to check your current application status. When admission offer is made to you, your application status will be shown as "Offer Confirmed". Please refer to the [Guidelines](#) for more information.

Applicants who have not been invited for interview nor given a direct offer may still be considered if the intake quota is not filled. Individual enquiries will **NOT** be entertained during the peak seasons.

33. Can I have the offer letter by post?

No hardcopy of offer letter will be sent to you. You are advised to download the offer letter from your application account for record.

Unsuccessful Applications

34. Will I be informed if my application is not successful?

No individual notifications will be sent to unsuccessful or waitlisted applicants. If you apply for September intake and do not receive any offer by mid-July, you may assume that your application is unsuccessful.

Individual enquiries will **NOT** be entertained during the peak seasons.

35. Can I appeal if I am not given an offer of admission?

If you wish to appeal against the admissions decision, please send your request with supporting documents to tpgadmission@eduhk.hk for consideration of the University. Appeal requests should be lodged by the applicant directly with strong justifications. Appeal without any supporting documents will NOT be considered. However, please note that the admissions decisions are based on a careful and thorough review of each application. It is unlikely that we will reverse our original decisions unless you can provide significant information in writing for consideration of the University or there are irregularities found in the admissions procedure.

III) Accepting Admission Offers

How to Accept an Offer

Online Acceptance

36. How do I accept an admission offer?

Please follow the offer acceptance procedures as listed in the offer acknowledgement email.

Details can also be found here: [Guidelines on Online Offer Acceptance](#) and [How to Accept an Admission Offer](#).

Receiving More than One Offer

37. What should I do if I have received more than one offer in an academic year?

You can accept **only one** offer in the same academic year.

Payment of Acceptance Fee

38. How do I pay the acceptance fee?

You may pay the acceptance fee by various methods. Please refer to the "[Notes for Fee Payment](#)" enclosed in your offer letter or [payment methods](#) for details.

TIPS:

* For identification purpose, **you must quote your EPN number (8-digit Account Number for Electronic Payments) when you make a payment.** Your EPN number is printed on your offer letter.

* For verification purpose, please upload your payment proof under the "Uploaded Documents" section.

Acceptance Deadline

39. When is the deadline for accepting an offer?

The acceptance deadline is specified in the offer letter. You must complete the offer acceptance procedures **before the specified deadline**. Otherwise, we may assume that you do not accept the admission offer.

40. Can I defer the payment deadline?

To retain a study place, you are required to accept the admission offer through the system and pay the acceptance fee before the deadline. If you have difficulties, please put your request in writing (along with justifications and supporting documents) and send to the respective Programme Team through email for approval. Email address of the Programme Team is listed on our offer letter and [individual programme website](#).

Conditional Offers

41. Do I need to pay the acceptance fee if I am given a conditional offer?

Yes, you need to pay the acceptance fee in order to keep a study place. You will be required to fulfill the conditions specified in the offer letter or otherwise the conditional offer given to you will be revoked.

Refund of Acceptance Fee

42. Can I have my acceptance fee refunded?

As stated in the offer letter, the acceptance fee is non-refundable.

Application Status

Offer Accepted for Verification

43. I have accepted the offer through the system and paid the acceptance fee but my application status remains “Offer Accepted for Verification”. Why?

It normally takes 10 – 14 working days for our Finance Office to receive and verify your payment. Overseas payment via T/T remittance will take longer time. Once your payment is received and verified, your application status will be changed to “Offer Accepted”.

If there are any irregularities regarding your payment, we will contact you by email in due course. Individual enquiries will **NOT** be entertained during the peak seasons.

TIPS:

* To avoid any delay, please ensure that you have **quoted your EPN number** (8-digit Account Number for Electronic Payments) when you make a payment.

Offer Accepted

44. Will I be informed when the University has received my acceptance fee?

No individual acknowledgement will be sent to applicants. However, you can check your latest application status through the system. When your application status is changed to "Offer Accepted", your acceptance procedures are completed in our record.

Change of Choices after Payment

Transfer of Acceptance Fee

45. If I have received an offer of Programme A while I am still waiting for the application result of Programme B, do I need to pay the acceptance fee now?

To retain a study place, you are advised to pay the acceptance fee of Programme A. In case if you are given an admission offer from Programme B of our University and you decide to take up that offer, please accept the admission offer of Programme B online and then inform the Registry of your new acceptance by [email](#). We will transfer your paid acceptance fee in Programme A to Programme B.

If the acceptance fee paid previously in Programme A can only cover part of the acceptance fee of Programme B, you will need to pay the shortfall by using the new EPN number (8-digit Account Number for Electronic Payments) displayed on the offer letter of Programme B.

Change of Subject / Study Mode after Accepting Offer

46. If I want to change subject / mode of study after accepting an offer, what should I do?

Requests for change will only be considered in special circumstances and subject to the availability of places. Please inform the Registry by [email](#). You will be required to complete an application form and pay the application fee of HK\$50.

It may take few weeks to receive the result. Applications will be considered by the respective Programme Team and you will be informed of the result via email.

IV) Programme Registration

Preparation for Programme Registration

Documents to be Submitted for Programme Registration

47. I have accepted the admission offer. What documents do I need to prepare for Programme Registration?

You are required to provide (A) personal identity documents and (B) official academic documents by the stipulated deadline on your offer letter before registration. Please refer to the "[Provision of Documents Upon Offer Acceptance](#)" for details.

Failing to provide the required documents may result in your unsuccessful enrolment in the programme. If documents provided are found to be falsified, unclear, misleading or inconsistent with the qualifications stated in your application, or do not fulfill the requirements for admission, your admission offer may be revoked and all paid fees will not be refunded. The University reserves the right to request you to present the original documents in person if deemed necessary.

48. How should the official document be delivered?

Official documents should be sent directly from the issuing universities/authorities to EdUHK. Digital version is accepted as long as it is shared / sent directly by the issuing authorities.

Forwarded emails or uploaded documents by the applicants are not accepted for the programme registration purpose.

49. Will I be informed when the University has received my documents for programme registration?

A copy of your necessary academic documents will be uploaded onto your online application account under the "Upload Documents" section within 5 working days once it is received. You may login your account to check for the update. No individual acknowledgement will be sent to applicants.

Excessive enquiries will delay the process of your application and registration. Individual enquiries will **NOT** be entertained during the peak seasons.

50. Will I be notified if I have fulfilled the provision of documents for programme registration?

Personal data and qualifications verification will be conducted from June to early August. We will contact those applicants who have not fulfilled the provision requirement by email.

It is always your responsibility to check with the "[Provision of Documents Upon Offer Acceptance](#)" for the required documents for programme registration.

Important Information After Programme Registration

Registration Notification

51. When is the programme registration period and where can I find the related information?

Programme registration will be performed through ONLINE around mid-August. New students are NOT required to undergo programme registration in person. Individual notification will be sent to new students through email.

The registration and orientation schedule will be announced on our website (https://www.eduhk.hk/postgrad_reg/) in due course. Please visit our website for the latest information.

Orientation Activities

52. Is it compulsory to attend the programme orientation?

You will receive important information about timetabling and course registration during the programme orientation and therefore you are expected to attend this important event. If you are unable to attend the orientation, please contact the relevant Programme Team for advice.

Student Number & Student Card

53. When will I be able to collect my student card and access my EdUHK student email account?

You are required to upload your photo for production of Student EdU Card. Notification will be delivered to your registered email address once your Student EdU Card is ready for collection. Your student number is printed on your Student EdU Card. Please refer to [Production of EdU Card \(eduhk.hk\)](#) for details.

For enquiries, please contact the IT Help Desk Service Counter (email: helpdesk@ocio.eduhk.hk ; Tel: (852) 2948 6601).

V) Deferred Admission

Apply for Deferred Admission

Application in Writing

54. If I want to apply for deferred admission to the next academic year, what should I do?

Request for deferred admission should be made no later than 30 June. You are required to send a written request to us via [email](#) and specify your reasons for deferred admission with supporting documents. The respective Programme Team will consider the application on a case-by-case basis.

Applicants will normally be allowed to defer admission for a maximum of one academic year and further extension will not be considered.

Transfer of Acceptance Fee

55. If deferred admission is approved, do I need to pay the acceptance fee now?

Yes. The paid fee will be carried forward to your student account when you start your study in the next academic year.

Please note that fees are subject to review annually. If the tuition fee is adjusted in the next academic year, you will need to pay the adjusted fee when resuming your admission offer. The acceptance fee will be refunded to you in case the programme is cancelled by the University.

VI) Non-Local Students

Definition of Local & Non-local Applicants

Definition of Non-local Applicants

56. How do I know if I am a local or non-local applicant?

Please refer to the [Definition of Local and Non-local Applicants](#) on our website for details.

To make direct enquiries on the definition of non-local students, please contact the Education Bureau (EDB):

Email: edbinfo@edb.gov.hk

Fax: (852) 2804 6499

Notes:

When you submit an online application with an entry permit, please upload a copy of the visa label and indicate the expiry date. Please note that it is your responsibility to ensure that you have a valid visa which can cover your whole study period. You should inform the University about the change in your condition of stay by providing relevant documentary proof to us as soon as possible.

Full-time Vs Part-time

57. If I am a non-local student, shall I choose the full-time or part-time programme?

If you are a Non-local student who needs a student visa in order to study in Hong Kong, you are advised to apply for our full-time programme.

If you hold an IANG visa or a Dependant visa, please check with the Immigration Department of HKSAR if there are any conditions / restrictions on your study in Hong Kong.

Student Visa Application

Student Visa / Entry Permit

58. How do I apply for a student visa?

Our Global Affairs Office (GAO) will offer support to non-local students in student visa applications. Please refer to the offer notification email for details.

Since it normally takes 6 – 8 weeks for the Immigration Department to process your visa application upon receipt of all the required documents, please return the completed application form along with the required supporting documents to our GAO as soon as possible.

Further details can be found on [GAO website \(Chinese version\)](#) ([English version](#)) or please contact GAO by email (stuvisa@eduhk.hk).

Visa Processing Fee

59. How much is the visa processing fee?

The visa processing fee is HK\$530 which is non-refundable.

Visa Label

60. When will I receive my visa label?

Our GAO will send out the e-visa to you via email once available starting from mid-July.

As GAO is processing a large number of applications during this period, please do **NOT** make enquiries which will delay the process of your application during the peak season.

To confirm the final status of the admission that you have accepted, you are required to **activate your student visa** and upload the documents listed below onto your online application account before the programme commencement date:

- 1) Identity document or travel document;
- 2) Landing slip issued by the Immigration Department when entering Hong Kong; and
- 3) Hong Kong Identity Card/Acknowledgement of Application for a Hong Kong Identity Card (if any).

The University will void your admission offer if you fail to upload the required documents by the stipulated deadline. Please note that all fees paid will not be refunded.

The University may contact you through email for any updates. You are strongly encouraged to check your email received from the Registry (tpgadmission@eduhk.hk) and GAO (stuvisa@eduhk.hk).

On-campus Accommodation

Application

61. How can I apply for on-campus accommodation?

Non-local students admitted to our full-time programmes are eligible to apply the on-campus accommodation. Details can be found in the offer letter.

Due to the limited number of on-campus accommodation places, the University does not guarantee that you will be offered a place. If the number of applications for temporary bed places exceeds the number of places available, a draw will be made to designate the priority of applications received by the end of May (for September intake). Applications received after the deadline will not be entertained. Please send your enquiries to our Estates Office (EO) by [email](#).

Application Result

62. When do I know the application result for on-campus accommodation?

Our Estates Office (EO) will send individual notification to successful applicants by email. Please send your enquiries to our EO by [email](#).

Support to Non-local Students

Off-campus Accommodation

63. Are there any other choices apart from on-campus accommodation?

Since on-campus accommodation is highly competitive, not all admitted postgraduate students can get a place. If you are unable to get an on-campus accommodation place, you will need to look for off-campus accommodation which is comparatively more expensive. Our Student Affairs Office (SAO) will provide off-campus accommodation information for reference. For details, please visit the [Off-campus Accommodation Information Platform](#).

Estimated Expenses

64. What are the estimated expenses for one year in Hong Kong?

Please refer to the [Important Notes for Acceptance of Offer](#) for details.

Useful Contacts

65. Which office(s) can I contact for assistance?

Registry - Admissions, Registrations and Academic Planning Section (REG, ARAP)	Programmes administered by the REG	tpgadmission@eduhk.hk
Graduate School (GS)	Programmes administered by GS	gradsch@eduhk.hk
Global Affairs Office (GAO)	Students Visa	stuvisa@eduhk.hk
Estates Office (EO)	On-campus Accommodation	tsbp2526@eduhk.hk
Student Affairs Office (SAO)	Off-campus Accommodation	Off-campus Accommodation Information Platform
Student Affairs Office (SAO)	Non-local Students Support Team	nonlocal@eduhk.hk

* To avoid delay in response to your enquiries, please use your **registered email address** and always quote your **application number, full name in English** and **programme applied** in your communications with the University.

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